SimplyBenefits

Simply Benefits Mobile App Features.

KEY FEATURES

V Home

Intuitive interface that makes it easy for users to view recent claims, usage, and submit a claim.

Benefits Card

Users can easily access their fully digital benefits card to present to the pharmacist.

Spending Accounts

View claims submitted through Health and Lifestyle Spending Accounts, and the remaining balance in the accounts.

Claims History

View claims submitted, paid, and declined at a glance.

V Usage

View benefits usage and remaining coverage all in one place.

Coverage

Use AI keyword search to easily lookup plan coverage.

✔ Submit Claim

Submit claims with fast reimbursement - typically within 48 hours.

Account Details

View and update personal information such as address, phone number, marital status, and gender.

Resources

Access educational resources and instantly link to any third-party vendors included in your plan.

Support

Submit a support inquiry directly through the mobile app.







SimplyBenefits

HOW TO INSTALL THE APP

- 1. Open the app store on your mobile device and search for "Simply Benefits."
- If the Simply Benefits app has not been previously downloaded, select to download and the newest version will automatically install.
- **3.** If the Simply Benefits app has already been downloaded, ensure the latest version is installed and **select** to **manually update** it if applicable.

Mobile App How To's.

atest Claims			>
3en ^{>} hysiotherapy	Nov 8, 2021	\$480.00 Approved	~
Vlegan Acupuncturist	Nov 8, 2021	\$4.00 Pending	~
Recent Usage			>
Acupuncturist \$4.00		\$2,000.00	

HOW TO SUBMIT A CLAIM

- **1.** Gather the following information: patient name, service received, name of the clinic where the service was completed, date of the service, and a receipt showing proof of payment for the service.
- 2. Open the Simply Benefits mobile app and press the + at the bottom of the screen.
- **3.** Follow the prompts to submit the patient name, category of benefit used, service received, and the name of the clinic where the service was completed.
- **4.** Upload a photograph of an invoice or receipt showing proof of payment.
- **5.** Upload supporting documents such as a doctor's note, if any.
- **6.** Input the amount claimed and the service date.
- **7.** Review the information you provided and hit "Submit."
- 8. See your reimbursement in as little as 48 hours!

Watch our 3 minute walkthrough video to see the mobile app in action!