

## **Medical Confidence**

A proven way of reducing short and long term disability that delivers proven, measurable ROI

"Not only did Medical Confidence save us over 13% in absenteeismrelated costs, but employee morale and productivity have improved." Plan Sponsor





## **The Problem**

When employees have a serious illness, they're often overwhelmed. Navigating the Canadian healthcare system was challenging before COVID-19, and the pandemic has aggravated the situation — making it more difficult than ever.



### **Organizations**

- Long healthcare waits result in \$2.8 billion in lost wages annually<sup>1</sup>
- Companies spent \$8.5 billion on disability coverage in 2020 and costs continue to rise<sup>2</sup>

#### **Members**



- 60% of employees report one or more chronic condition<sup>3</sup>
- 48% of employees experience delays in accessing treatment<sup>4</sup>

# **The Solution**

## Medical Confidence: Healthcare navigation that brings real results

Medical Confidence helps employees get the most from the Canadian public healthcare system by accessing the necessary and ideal elements and providers of care.

Example based on an actual case:





### **Improved Access to Care**

When employees have a complex or serious medical condition, often a GP isn't enough. Medical Confidence ensures access to elements and provides employees need to address their condition faster than ever

### **Personalized Support**

Outcomes, reviews, follow-ups and quality assurance personalized for employees.

We'd like to tell you more! For more information on how we can help meet your needs, please contact your account executive or group plan advisor.

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The Medical Confidence program is a voluntary disability management service provided by Medical Confidence Inc. to support disability claimants in understanding their health-related circumstances and in accessing physician specialist(s). All representations about the services offered by Medical Confidence Inc. are those of Medical Confidence Inc. and not The Empire Life Insurance Company (Empire Life). Empire Life is not a party to the services agreement you enter into with Medical Confidence Inc. and Empire Life is not responsible for the services provided to you by Medical Confidence Inc.

- <sup>1</sup> Fraser Institute, 2020
- <sup>2</sup> CLHIA Fact Book 2021
- <sup>3</sup> Benefits Canada 2021 Healthcare Survey
- <sup>4</sup> Benefits Canada 2021 Healthcare survey

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GRP-3264-EN-01/22