

# Contact Info & Helpful Resources.

## Contact Emails

**Claims Inquiries:** [claims@simplybenefits.ca](mailto:claims@simplybenefits.ca)

**General Inquiries:** [support@simplybenefits.ca](mailto:support@simplybenefits.ca)

**Feature Requests:** [customersuccess@simplybenefits.ca](mailto:customersuccess@simplybenefits.ca)

## Contact Number

**Client Services Team:** **1-877-815-7751**

*Note: If you need help at the Dentist or Pharmacy, you can call this number and we'll assist you.*

## Dentist Information

Carrier Name **Simply Benefits**

BIN/Carrier ID **610361**

Network **Instream**

## Supported Provider Type

✓ Dentist      ✓ Denturist      ✓ Hygienist

## Supported CDAnet Transactions

✓ Claim      ✓ Request for Outstanding Transactions  
✓ Claim Reversal      ✓ Coordination of Benefits  
✓ Predetermination

## Pharmacy Information

Carrier Number **34**

Group Number **Located on Benefits Card (MyCard)**

Certificate Number **Located on Benefits Card (MyCard)**

## Pharmacy Troubleshooting Number

1-800-668-1608



## Helpful Resources

[Simply Benefits YouTube Channel](#)

[Simply Benefits Blog](#)

## Additional Information

**Visit our Website:** [simplybenefits.ca](http://simplybenefits.ca)

**Office Address:** 601-460 Doyle Ave  
Kelowna BC, V1Y0C2