

## Working in collaboration

DSA works together with local Aboriginal and Torres Strait Islander communities and organisations. We are continuously building our cultural knowledge and awareness to provide the best possible care to the people that we support.

When working with other services, DSA is careful not to share any confidential information.



## Behaviour support for Aboriginal and Torres Strait Islanders with dementia

You can refer to DSA free.  
24/7. Everyday. Anywhere.

**Call us:** 1800 699 799  
**Email us:** [dsa@dementia.com.au](mailto:dsa@dementia.com.au)  
**Visit or chat online at**  
[www.dementia.com.au](http://www.dementia.com.au)



## Who is Dementia Support Australia?

Dementia Support Australia (DSA) is a support service for people living with dementia and the people who care for them.

Sometimes people with dementia do things they wouldn't normally do or get more easily upset than before. We support with understanding these changes in behaviour and focus on practical ways of helping the person living with dementia to feel comfortable and safe in their home – either in the community or residential aged care.

We have Dementia Consultants with cultural knowledge that are available throughout Australia to talk with you, including visiting rural and remote locations.



## How do we work?

We are a team of friendly and experienced Dementia Consultants from diverse cultural backgrounds. We will listen to your worries about the person you care for. If DSA is the right support for you, we will:

- organise to visit you and arrange a translator if needed
- get to know the person with dementia to see how their behaviour is changing
- listen to stories about the person's life and collect other important information
- work together with you and your local networks to work out a plan
- aim to keep in contact while you support the person with dementia in their own environment and to stay on country.

“ We are fortunate to have DSA, not everyone would have the insight and understanding, especially culturally.”

Referrer to DSA

