

Smart Track App Customer Reference



Foodstuffs South Island uses its own trucks to perform transportation operations across South Island. These internal resources are planned and utilized efficiently with SAP Transportation Management but also; they need to be traced and tracked for accurate KPIs and to achieve end-to-end visibility.

SAP Fiori Smart Track App allows all internal fleet to report the status of planned milestones, in a simple & easy way. The app leverages the smart device features fully integrated with the native application and makes milestone reporting and transportation processing seamless.

About

Foodstuffs South Island Limited is a 100% New Zealand owned co-operative, operating a chain of supermarkets, retail food warehouses, convenience order grocery stores, and small convenience stores.

It supplies the PAK'nSAVE, New World, Four Square Supermarkets, Raeward Fresh, Henry's Beer Wine and Spirits, and On The Spot convenience store banner groups.



Key Challenges



- Dependent on 3rd party Geo-fencing tools to provide **shipment status**
- The interface provides **only entry/exit information for Vehicle ID**
- Internal fleets were not released from shipments in execution for **incremental planning**

Solution and Services



- **Mobile app accessible via Tablets installed** on internal fleets
- **Reporting Default date/time** of the user location
- **Filter milestone events** as per the user role
- **Eliminate manual intervention** to validate and close orders

Key Benefits



- Shipment status update releases vehicles and **allows incremental planning**
- Accurate **KPI & Delivery Reporting**
- **Real-time** Expected & Unexpected Events reporting
- Future scalability for **Sign-on-Glass and photo capturing** to provide paperless Proof of Deliveries



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Website

www.foodstuffs-si.co.nz

Industry

Retail

Company Highlights

Foodstuffs South Island is a market leader in New Zealand grocery market

Annual Sales in 2018 is increased by 2.1% NZD 3.14B

Customer Gains



85 tablets in use by internal carriers provide dynamic events reporting



The App provides easier and more accurate reporting across multiple platforms



Data sent from the App to 3rd party platforms provide correct timestamps



The App serves as groundwork for future developments if necessary

Why Novigo?

- Proven supply chain execution experience
- Strong references and a global presence
- A recognized innovation leader
- On-site solution architecture workshop



Dramatic improvement in the number of Freight Orders closed correctly since the app was launched



True delivery time reporting for the app-enabled runs



For drivers it's an easy to use app & a good step forward to taking hard paperwork out of the process

About Novigo

Established in 2008, Novigo is a global **leader for supply chain execution consulting services** that enables clients to derive the benefits of SAP's Digital Supply Chain Platform. Novigo works with leading companies on their SAP-centric supply chain transformation initiatives, which provides increased value to their customers while reducing overall supply chain costs.

Get Started

Contact us today for a complimentary discovery workshop discussion.

Visit novigo.com to learn how we can help you digitalize your supply chain.