

Scalable volunteer and workforce management technology.



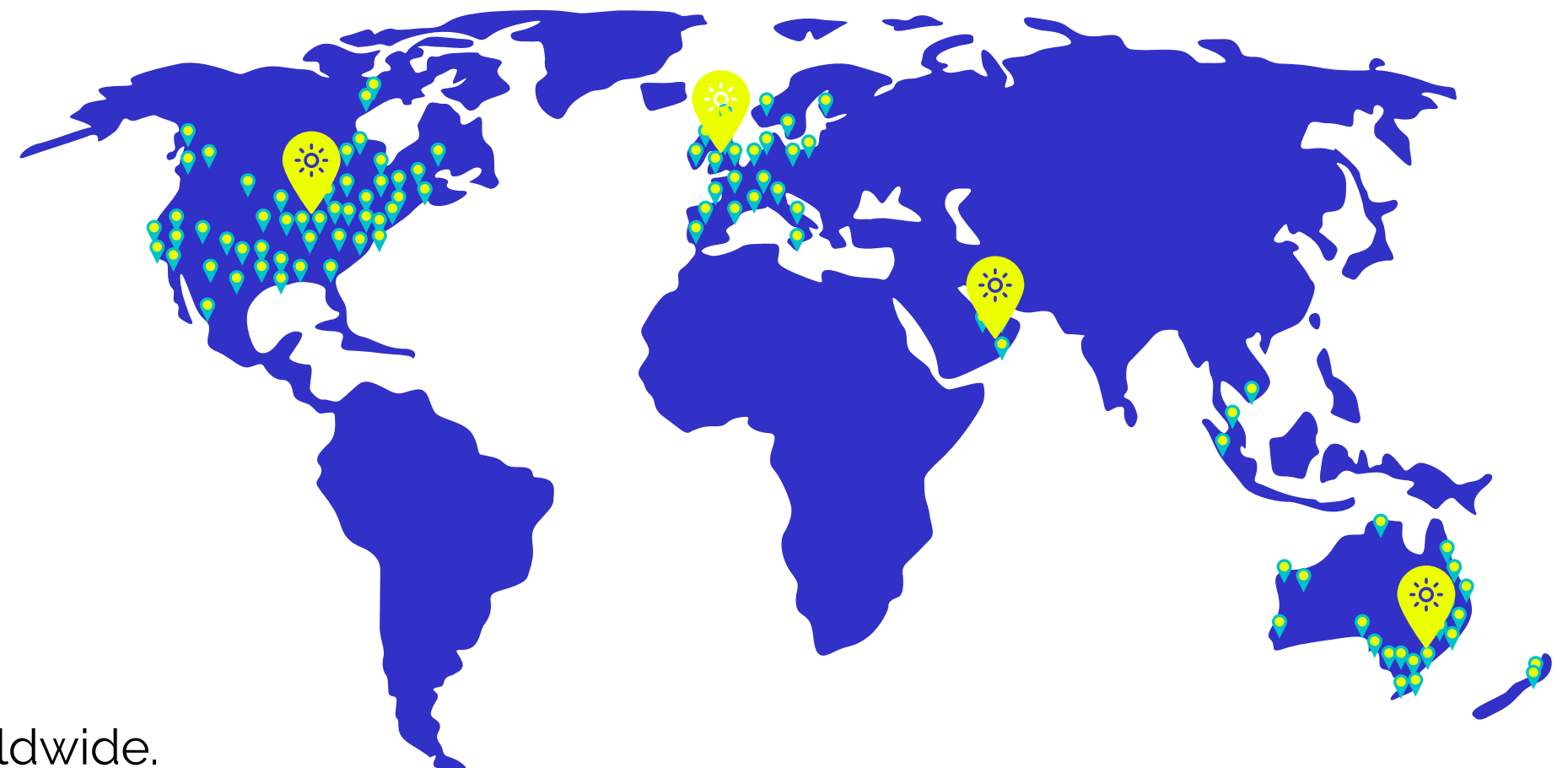
Connecting communities to events and causes they are passionate about.



www.rosterfy.com

Connecting communities to events and causes that they're passionate about.

Rosterfy is the most scalable volunteer and workforce technology in the market, providing an end to end solution for organizations of all shapes and sizes. From cities and charities through to universities, governing bodies, sporting teams and some of the largest events in the world, Rosterfy is here to help!



million +

volunteers and paid staff use Rosterfy worldwide.

The Rosterfy Experience

Whether you have 10 or 100,000 volunteers or paid staff, Rosterfy is designed to grow with your organization to accommodate your needs.



Automate

Set up checkpoints to automate your end to end management.



Recruit

Create custom online registration forms.



Engage

Engage with volunteers with personalized email, SMS & portal notifications.



Empower

Empower your volunteers through our inbuilt training courses.



Reward

Reward and recognize your volunteers.

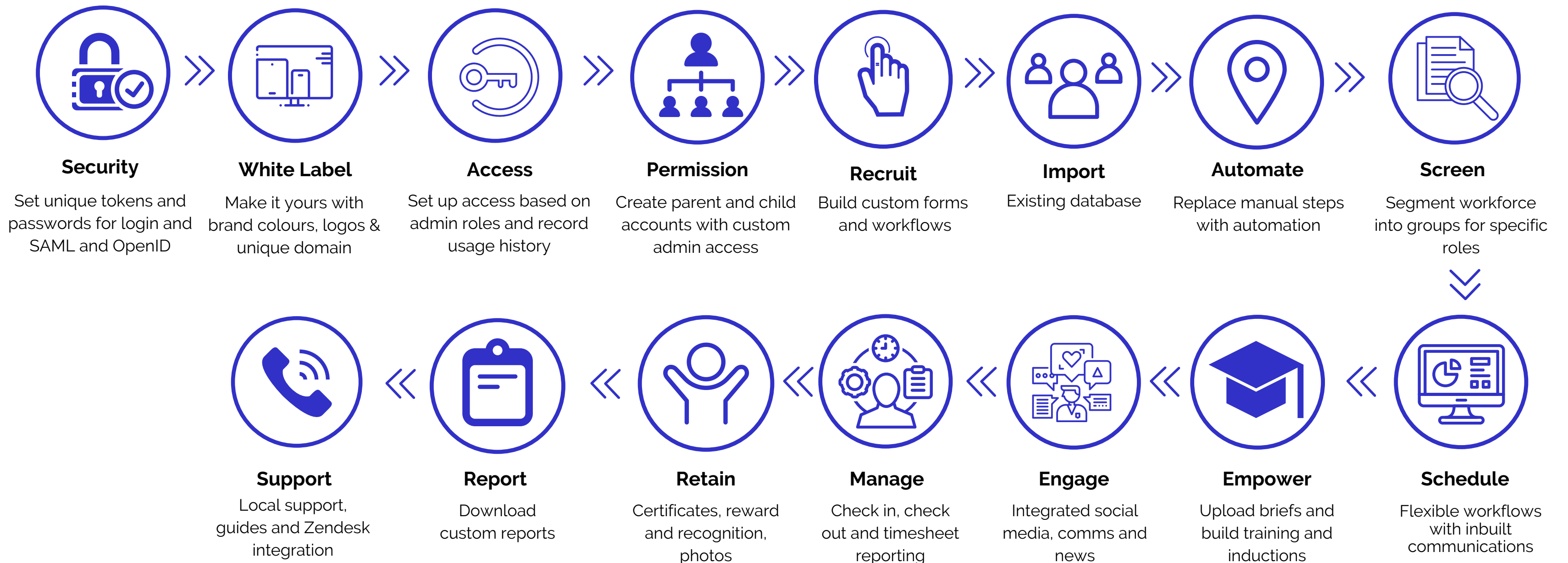


Report

Track your program in real time with dashboards and custom reports.

The Rosterfy Experience

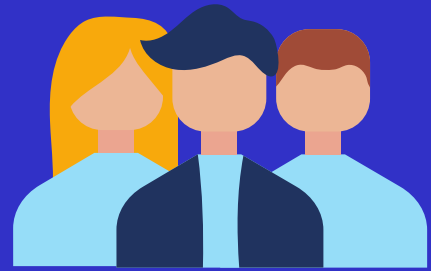
Rosterfy has been built alongside the world's best workforce managers to ensure that every step of the workforce journey has been considered..



Our clients



The ROI of Rosterfy



40% Reduction in time managing workforce

"It's made our lives so much easier!"

Jacinta Webster, Head of Volunteers, Cancer Council Victoria



95% Average attendance rate

"One of the best decisions we made was engaging Rosterfy as our volunteer management solution."

Matt Cullen, Volunteer Manager, ICC T20 World Cup 2020



150% Increase in volunteer recruitment

"World class events need world class volunteers and staff and we believe Rosterfy is the solution"

Hugh Brasher, Event Director, London Marathon Events

Volunteer Registration

Custom Registration Forms

Create custom online registration forms, which you can embed on your website.

Registration forms can be white labelled to mimic your branding, with the ability to add custom questions, collect documentation and to sign waivers digitally.

Data Capture

- Drag and drop questions directly into your registration form
- File uploads in any form and image manipulation (cropping, rotating and more)
- Read only fields
- Multiple language options available

rosterfy

Welcome to Rosterfy's registration page.

*First name

*Last name

Please enter your first name as it appears on your ID

*Mobile Phone Number

*Email

*Copy of Drivers License

Upload

*Reference Details 1

Full Name

Mobile

*Volunteer Availability

Monday <input type="text"/>	Friday <input type="text"/>
Tuesday <input type="text"/>	Saturday <input type="text"/>
Wednesday <input type="text"/>	Sunday <input type="text"/>
Thursday <input type="text"/>	

Dashboard

Admin / Volunteers / Dashboard

Your Profile

Welcome to the Rosterfy Museum Volunteer Site

Here you can book volunteering shifts for the museum, track your volunteering hours and update your profile.

Thank you for registering!

Please complete your profile to apply for upcoming volunteer shifts

Upcoming Shifts

1 MAY 2020 9.00AM - 12.00PM	★ May 2020 Shifts - Friday 1st (All Day)	CONFIRMED
4 MAY 2020 9.00AM - 12.00PM	★ May 2020 Shifts - Wednesday 4th (All Day)	CONFIRMED
8 MAY 2020 9.00AM - 12.00PM	★ May 2020 Shifts - Sunday 8th (Half Day)	CONFIRMED



['How to set up a registration form' video](#)

Automate your workflow



Simplified Scheduling

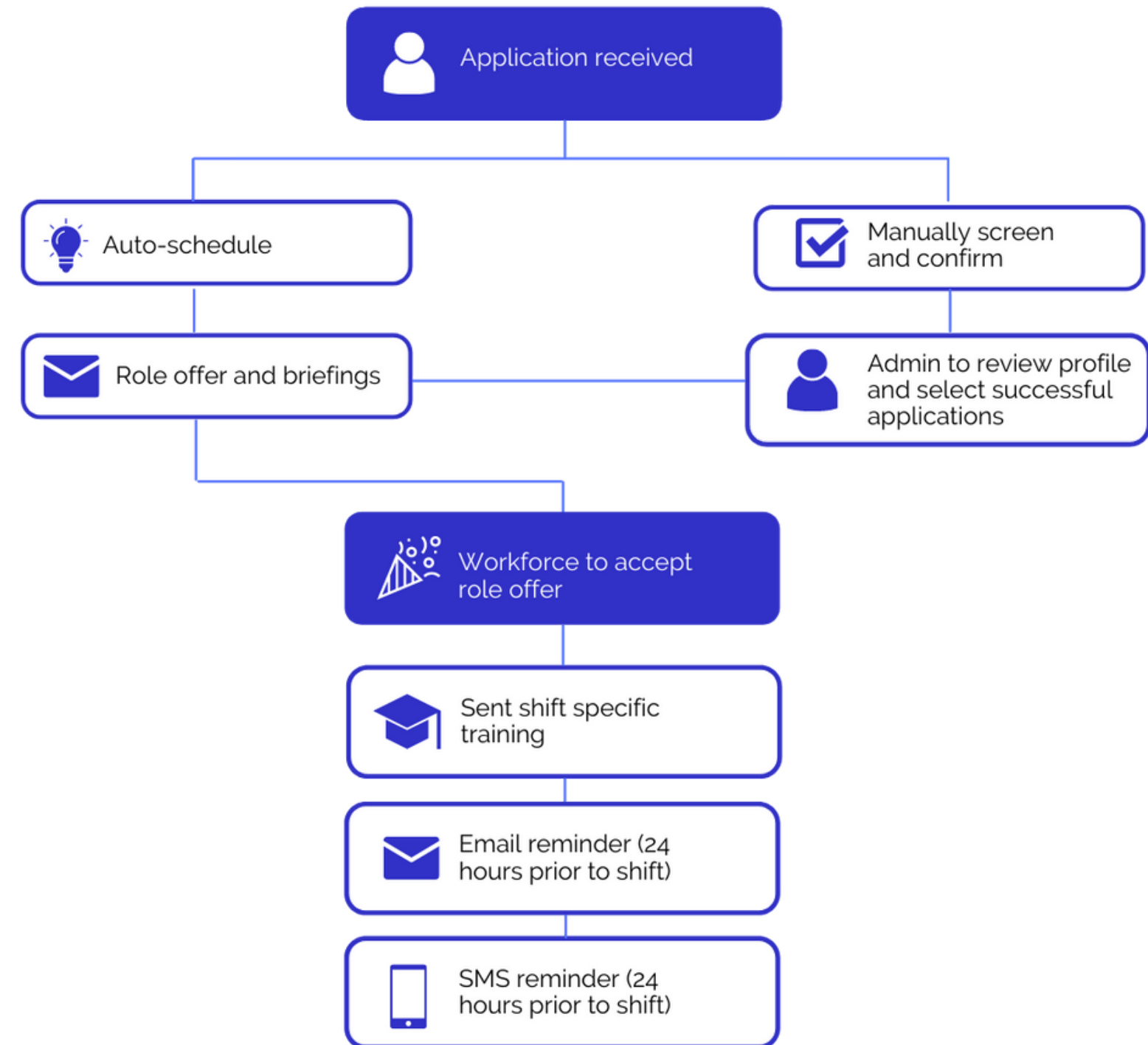
Upload all volunteer and/or paid staff opportunities in one central platform to track your volunteer and staff applications and confirmations.

- Group shift allocation
- Drag & Drop crew members into shifts
- Side pane for search and adding to shifts
- Allow workforce to schedule themselves

Automated Check Points

Use check points to help automate your workflow and progress next steps automatically including:

- Screening - only suitable candidates progress
- Scheduling - allocating roles based on experience
- Training - access to inbuilt training
- Communications - including briefs and reminders



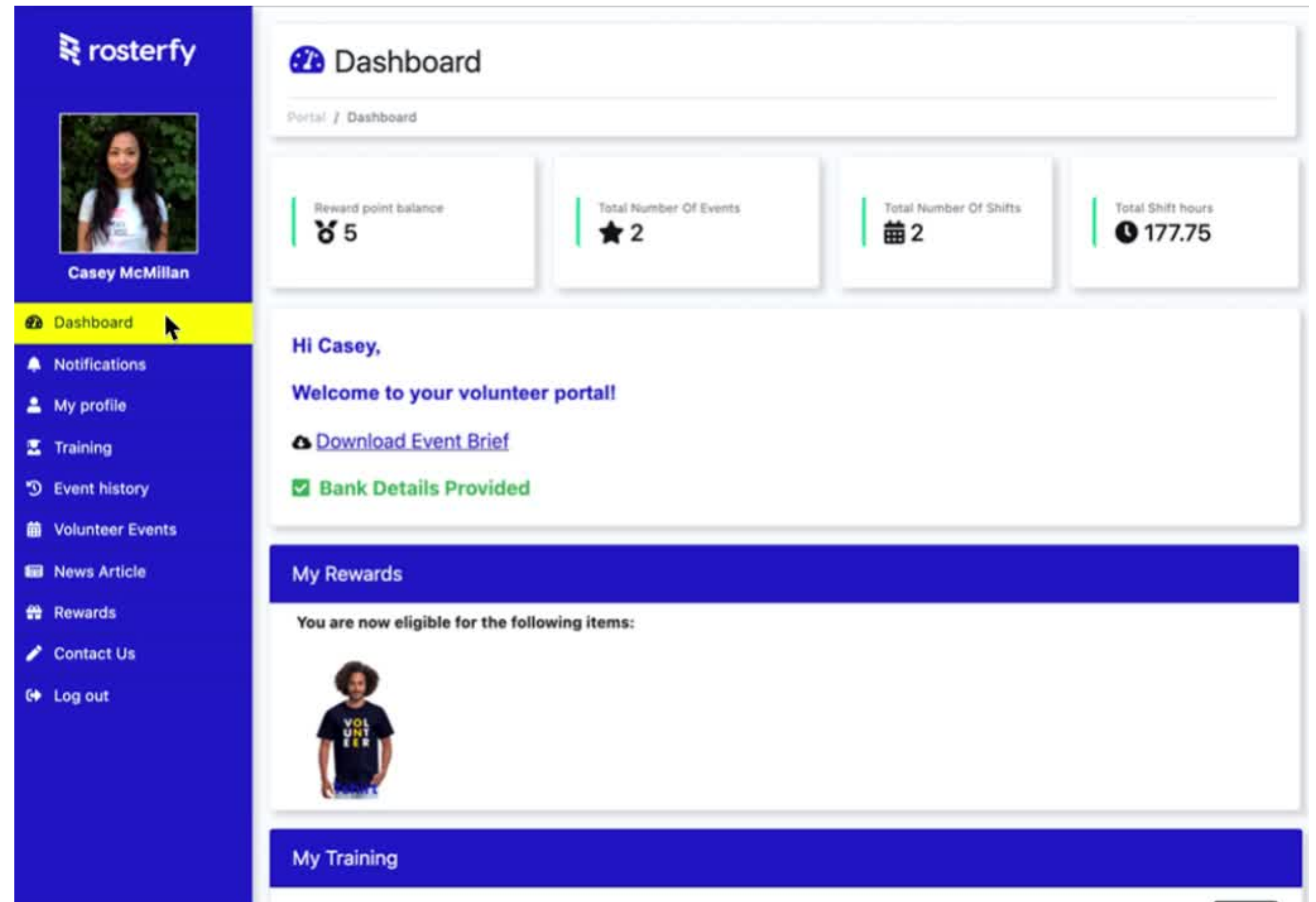
Volunteer & Staff Portals



A world class experience for volunteers

Volunteers will have access to their own desktop and mobile friendly volunteer portal providing one central location to access:

- Account settings
- Personal documentation
- Details for upcoming CONFIRMED shifts
- Apply for upcoming shifts
- Training
- Communications
- Rewards
- History of volunteer activity
- Event Leader mode including the ability to check in and out volunteers



[See what Miami Super Bowl volunteers have to say about Rosterfy!](#)

Volunteer Communication



Streamline communications

Rosterfy enables administrators to send out custom email and SMS communications without the need for complex plug ins.

Create custom and personalized templates for communications and automate processes such as welcome emails, training reminders and completion certificates.

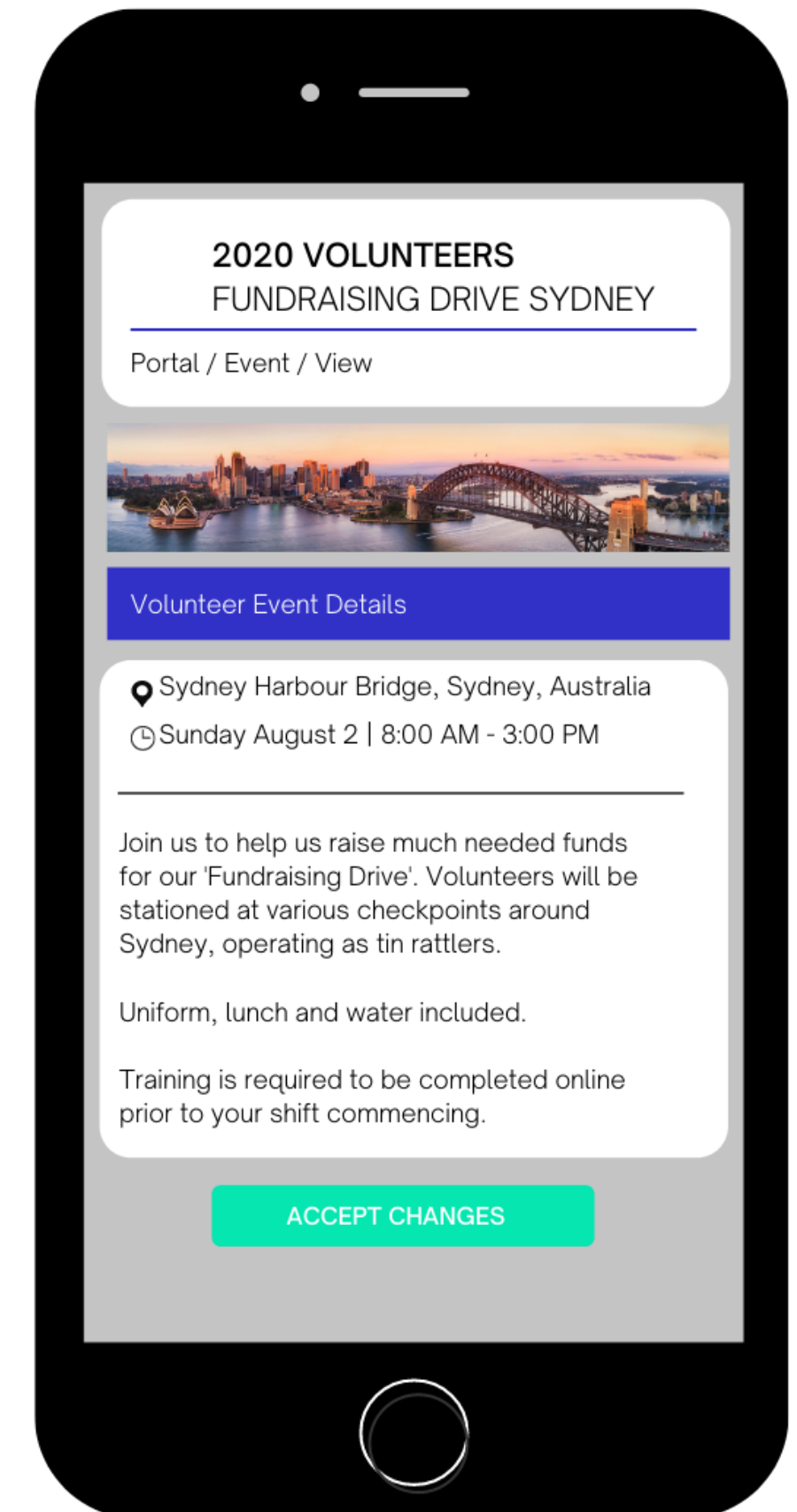
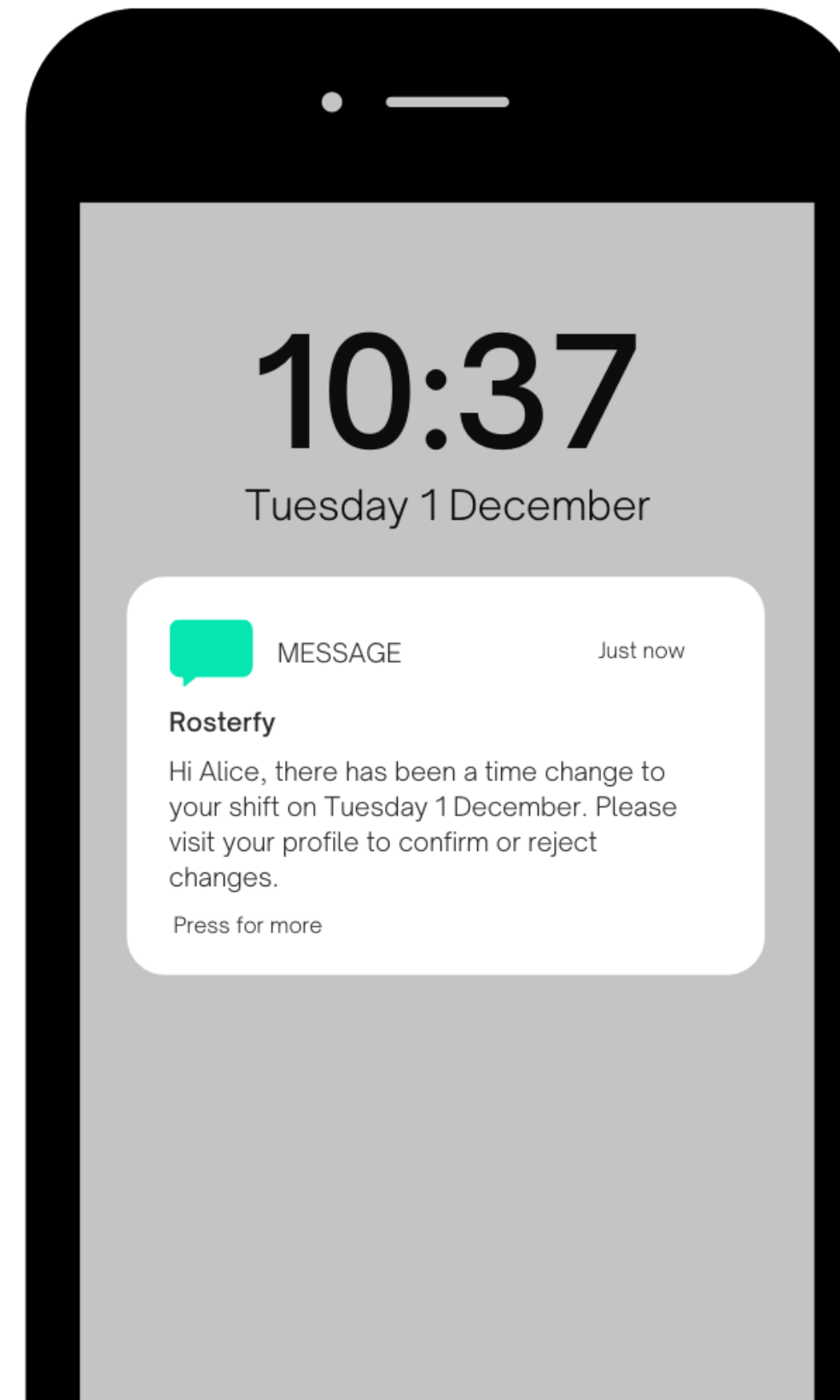
- Email, SMS, in portal notifications
- Automated on triggers
- Customizable mail merge tags for any attribute
- Recursive, client content
- Scheduled and delayed by triggers

Portal notifications

In addition to email and SMS, administrators can also connect with their volunteers through Rosterfy's portal notifications.



['Create an email template' video](#)



User Profiles



Detailed user profiles

Rosterfy's unique volunteer and staff profiles provide a centralized platform to help you better engage with your team.

Volunteer profiles can track:

- Applied, accepted and completed shifts
- Hours volunteered, specific to each shift
- Volunteer information including name, email, address and phone number
- Volunteer availability
- Volunteer documentation including background checks, WWCC and drivers license
- Status of training including whether this has been started vs completed
- Open rates for emails and SMS sent through Rosterfy
- Rewards available for redemption

The screenshot shows the Rosterfy web application interface. The top navigation bar includes 'Events', 'Users' (highlighted with a green arrow), 'Headcount', 'Communications', 'Reports', and 'Settings'. A left sidebar lists navigation options: 'USERS', 'Dashboard', 'List', 'Groups', 'Forms', 'Invitations', and 'Types'. The main content area is titled 'Update User Casey McMillan' and features a profile picture of a woman. Below the header, there are status indicators: 'Email not verified', 'Unsubscribed from marketing email', and '2FA not enabled'. A tabbed interface shows the 'General' tab selected, with other tabs including 'Custom Attributes', 'Qualifications', 'Emergency Contact Information', 'Volunteer Feedback', and 'Access'. The 'General' tab contains a form with the following fields: 'Profile Picture' (with a 'View Image' link and a 'Remove' button), 'Email Address' (perry@rosterfy.com), 'First Name' (Casey), 'Preferred Name' (Case), 'Last Name' (McMillan), 'Phone' (+61 400123123), 'Date of Birth' (Monday, 3 March 1980), and 'Lookup Address' (with a hint to 'Look up a location to pre-fill address fields').

Detailed user profiles

Shifts

Schedules	Shift	Shift Date/ Time From ⚡	Shift Date/ Time To ⚡	Status	Check In Date/ Time ⚡
Game Development Staff	Athlete Bag Drop	8 Dec 2020 3:15PM	8 Dec 2020 9:00PM	Attended	8 Dec 2020 3:15PM
Game Development Staff	Athlete Bag Drop	12 Dec 2020 3:15PM	12 Dec 2020 9:00PM	Applied	
Game Development Staff	Athlete Bag Drop	15 Dec 2020 3:15PM	15 Dec 2020 9:00PM	Rejected	
Interviews	Bus Driver Morning	15 Dec 2020 9.00AM	15 Dec 2020 9.30AM	Pending	

Email History

Subject	Sent at ⚡	Status	Opens	Clicks
Application Received!	4 March 2020 12:58PM	Sent	0	0
Confirmation or reject shift.	14 August 2020 3:45PM	Sent	1	2
Shift confirmation	14 August 2020 5:00PM	Sent	1	0
Training Reminder	29 August 2020 9:00AM	Sent	1	3

Group Manager

Segment your workforce

Use Rosterfy's unique Group Manager functionality to segment your workforce into Groups based on a specific organization, skills, location and/or availability. Workforce can be sorted into Groups automatically depending on their registration responses.

Update Group

Queenstown Volunteers

*Name

Queenstown Volunteers

*Type

Select One

*Rules





Address - Postcode

Is Equal To3220

Add Rule +

Update Group

Group Users

Profile Picture	Full Name	Date/ Time Added	Email	Profile
	Alice Gove	1 June 2021 9:00AM	alice@rosterfy.com	
	Sonny Turnbull	3 June 7.46AM	sonny@gmail.com	

Online Training & Induction Modules



Online training & induction modules

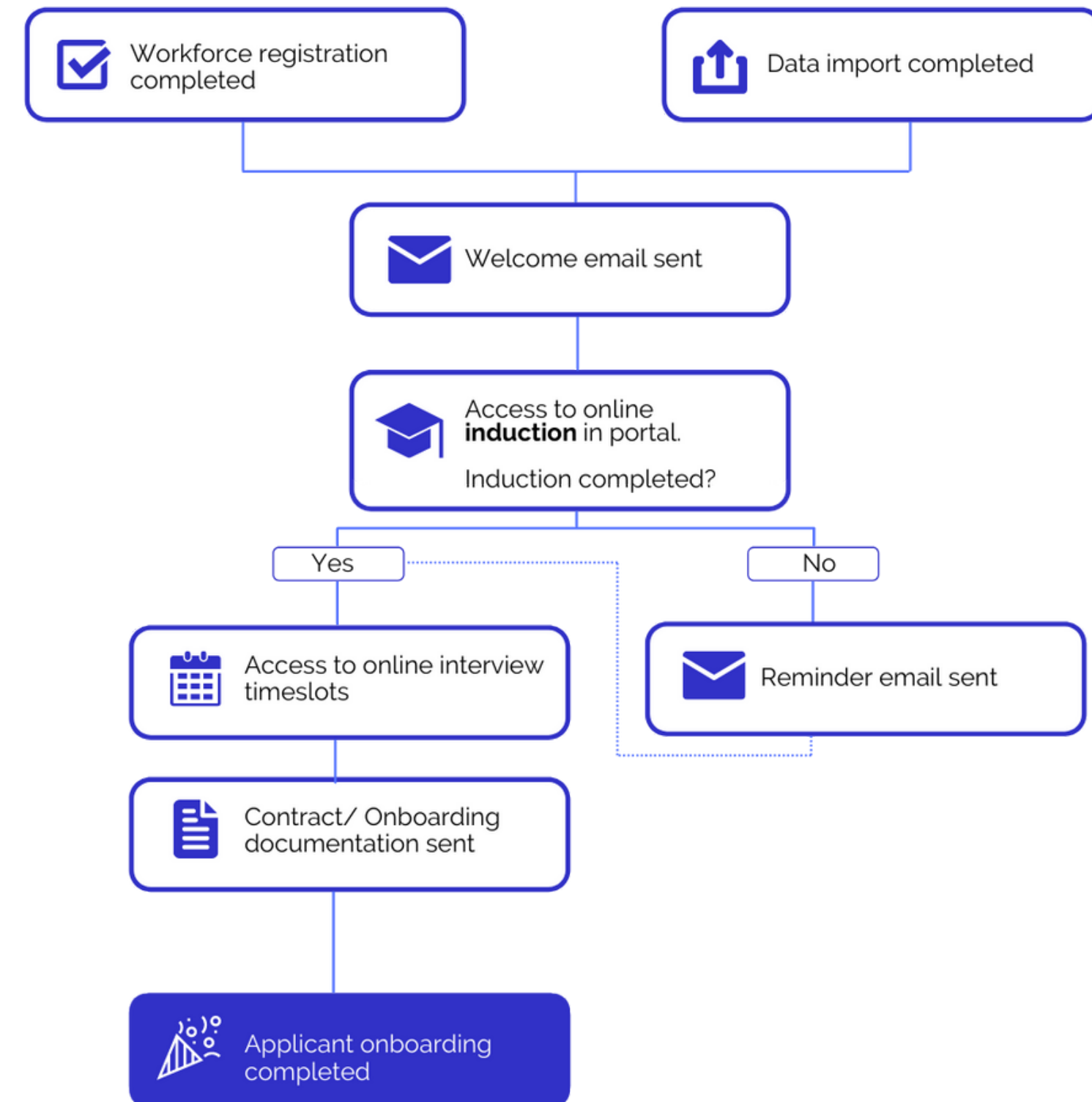
Make sure that your volunteers feel confident to deliver their role through Rosterfy's inbuilt training modules with features including:

- Facilitate automatic training based on meeting check point criteria
- Allocate training courses to roles, shifts specific to an individual, group or or all users on an account
- Control which users can see training modules
- SCORM support
- External integration with training course providers that link back to Rosterfy

Create your own courses

Administrators can simply create content and multi choice questions to build their own programs online: Features include:

- Custom branding including colours & logo
- Designed as multiple choice - can have multiple answers
- Course is completed when the user gets to the last step



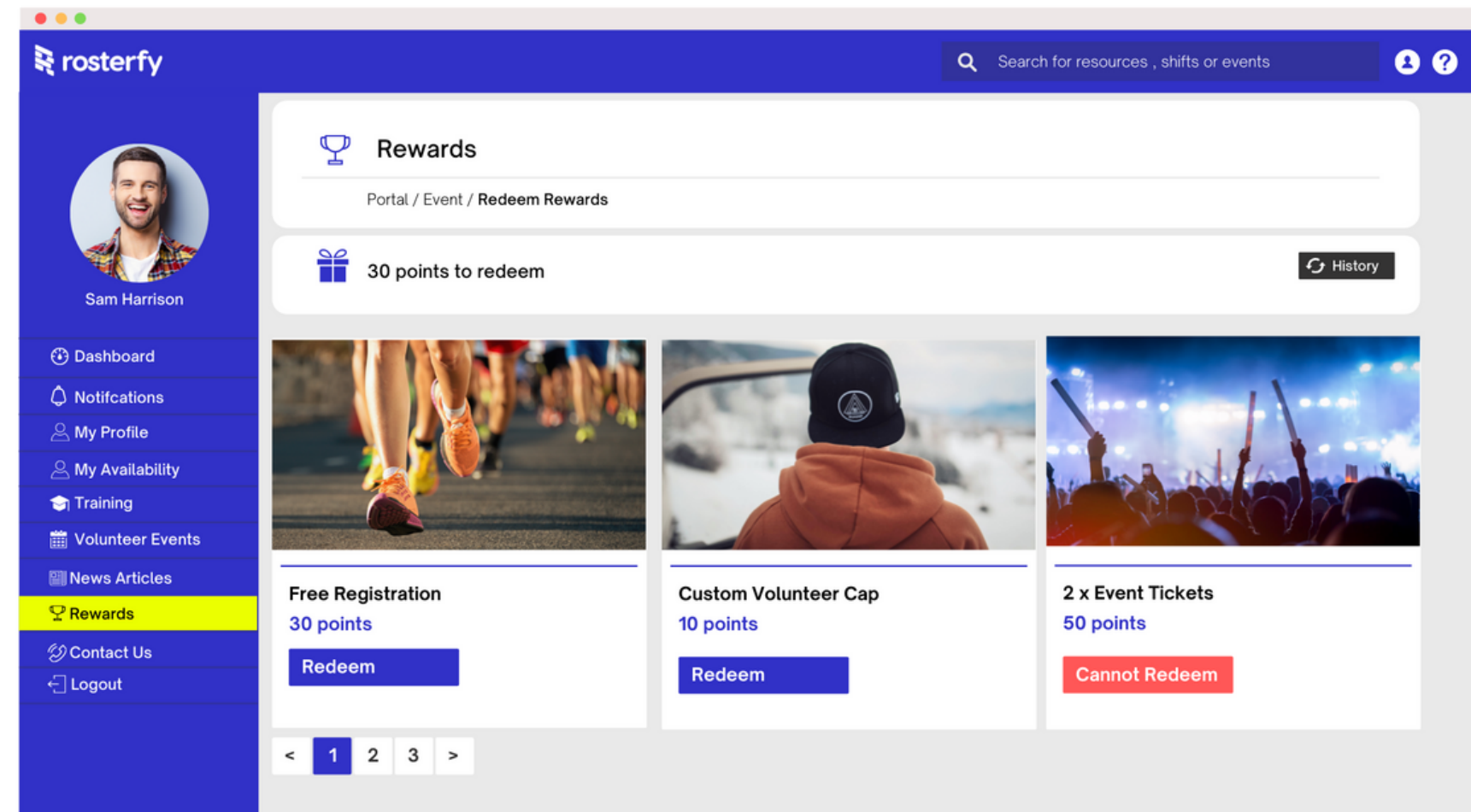
Reward & Recognition



Gamify your volunteer program!

Rosterfy's unique reward and recognition functionality allows organizations to incentivise your volunteers with access to memorabilia, discounts and access to events once key milestones or achievements are met.

Volunteers can access rewards via their centralized volunteer portal, providing a great tool to engage with your volunteers.



[Take a look at Rosterfy's Reward & Recognition video.](#)











[Hear from Chris Randle, Race Director for IRONMAN on commercializing your volunteer management program.](#)

File Manager



Manage Documentation

Rosterfy's File Manager allows administrators to centralize the storage of all key workforce documentation, which can be allocated to volunteers throughout their workforce journey.

Files	
Name	Profile
Parking Pass	 
Code of Conduct	 
Waiver	 
Volunteer Brief - Marshals	 

Advanced Scheduling & Rostering



Advanced scheduling

Ensure that you attract the right volunteers for your event, organization or cause by replacing manual processes with automations.

Rosterfy's advanced scheduling allows you to:

- Automate rostering
- Allow staff to apply and go through screening
- Advanced multi layered filtering for scheduling
- Set scheduling rules

Need a volunteer with a specific skillset? Use our User Search console to find volunteers and drag and drop them into your shifts.

The screenshot displays the Rosterfy web application interface. The top navigation bar includes links for Events, Users, Headcount, Communications, Reports, and Settings. A sidebar on the left lists navigation options: EVENTS, Dashboard, List, Groups, Forms, Invitations, and Types. The main content area is titled 'Rosterfy Event Shifts' and features a grid of shifts for the week of August 1st to 5th. Each shift card shows the date, time, and assigned volunteers with their status (Applied, Confirmed, Pending, Emergency). A 'User Search' panel on the right allows for finding and adding volunteers. The bottom of the interface shows a pagination bar indicating 'Showing 1 to 10 of 75 results'.

Saturday August 1st	Sunday August 2nd	Monday August 3rd	Tuesday August 4th	Wednesday August 5th
James Ali 8 Apr 2020 8:00 AM - 8 Apr 2020 4:00 PM Applied	Casey McMillan 8 May 2020 8:00 AM - 8 May 2020 4:00 PM Confirmed	James Ali 8 Jun 2020 8:00 AM - 8 Jun 2020 4:00 PM Confirmed	Casey McMillan 8 Jul 2020 8:00 AM - 8 Jul 2020 5:00 PM Applied	Shannan Gove 8 Aug 2020 9:00 AM - 8 Aug 2020 5:00 PM Pending
	Chris Grant Confirmed	Paige Farrell Confirmed		Paddy Cripps Confirmed
	Paddy Cripps Applied	Shannan Gove Emergency		Rosterfy Volunteer Applied
		Rosterfy Volunteer Applied		

Assign

Pay Rates & Overtime

Managing Pay Rates & Overtime

Rosterfy enables administrators to create custom pay rates and overtime rules, specific to events/ shifts.

Allocate groups of workforce or individual pay rates, with total pay automatically calculated in timesheets.

Payroll Award	
Label	
Security Staff Team Leader	
Operations Crew Team Captain	
Casual Staff Rates	

Security Staff Team Leader

General	
*Label	Security Staff Team Leader
*Rate of Pay	Hourly Rate
*Rate	23
*Currency	Australian Dollar (\$)
*Overtime Rate	<input checked="" type="checkbox"/>
*Overtime Trigger	8
*Overtime Rate	35

Attendance Tracking



Check In & Out

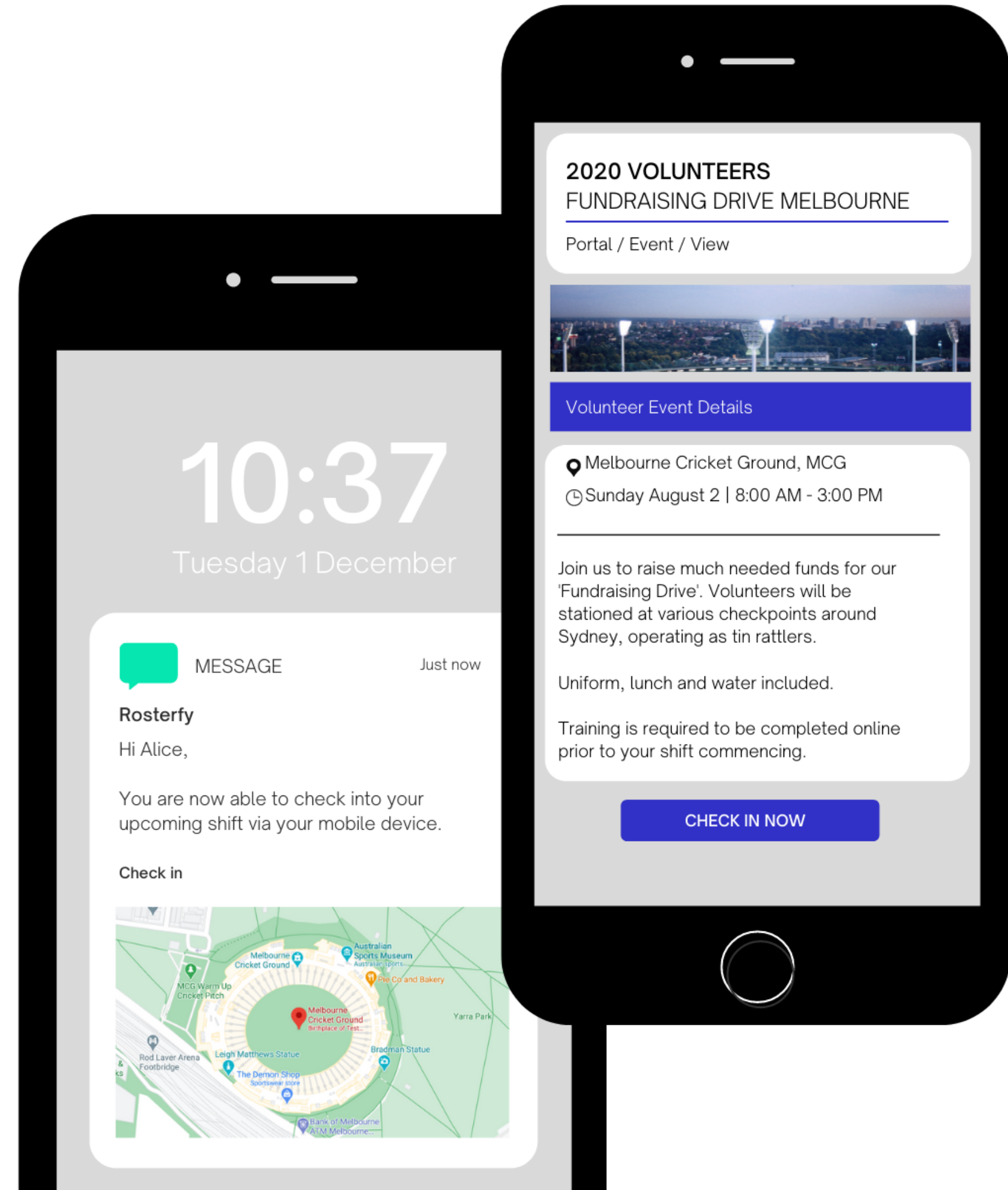
Rosterfy allows for the seamless onsite management of check in and check out with onsite and remote options both available.

Rosterfy check in features include:

- Check in & out options using Geo Fencing (see image)
- Central check in kiosk
- Check in & out via a QR code
- The ability to allow Shift Leader to check in volunteers on your behalf
- Track the status of check in & out in real time using Dashboards and Reporting



[Learn more about Rosterfy's Geo Fencing feature.](#)



Reporting & Live Dashboards



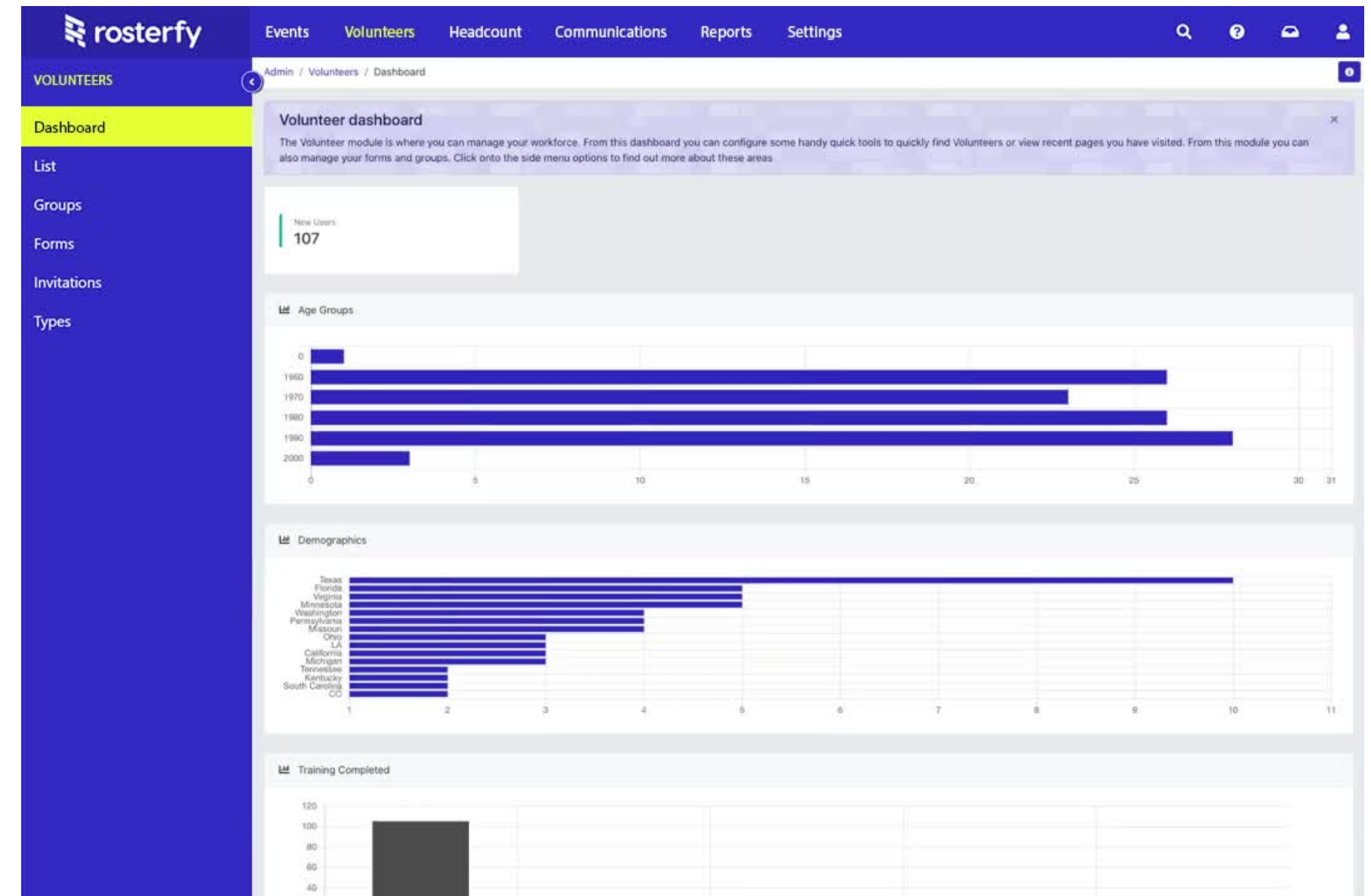
Pull reports in real time

Keep track of all of your activity in real time, including the status of your roster, training and induction module progress.

Rosterfy's custom reports allow you to filter by demographics and geo location, which can be summarised in your own custom dashboard within your account.

"One of my favourite features of Rosterfy, and I legitimately call it my administrative assistant, is the reporting feature."

Lisa Urban, Director of the Community Ambassador Program,
The Super Bowl LV



Integrations

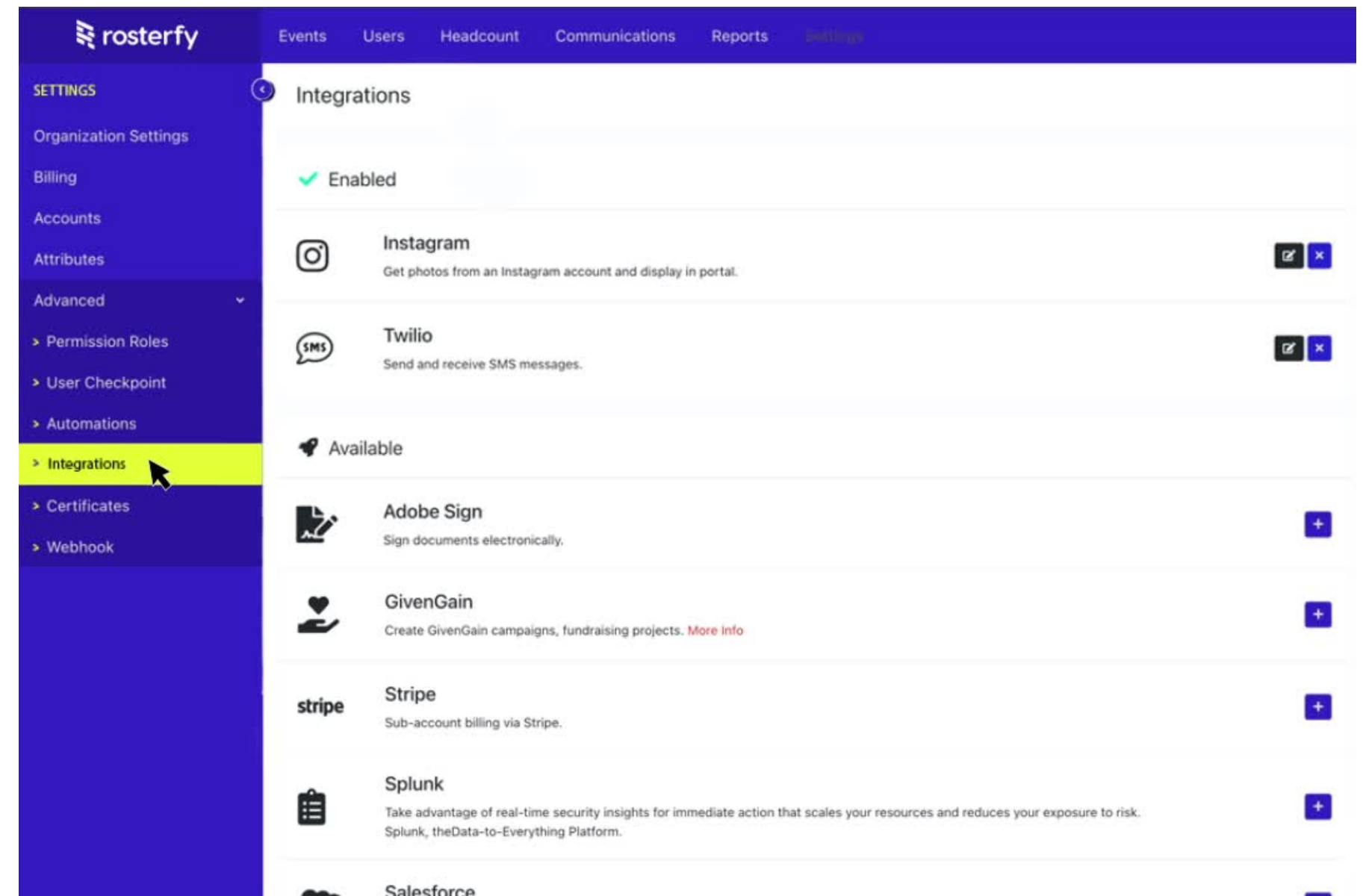
Integrate with the tools you love!

Rosterfy integrates with a number of tools to ensure that your volunteer and paid workforce management is seamless from start to finish.

From background checks to syncing data using Salesforce and social sharing, Rosterfy are here to help streamline your volunteer and paid workforce management.



[View the full suite of Rosterfy Integrations](#)



24/7 Support

Rosterfy Support

With support offices in USA, UK, UAE and Australia, our team is on hand 24/7 to help guide you through your workforce management program.

In addition to one on one support, Rosterfy also provides:

- Access to a comprehensive Resource Hub filled with articles and video resources
- In portal knowledge tours and notifications
- Zendesk support



Don't take our word for it.



Rosterfy, it works"

Rosterfy has been the perfect solution for our high volume, low contact workforce in the events industry (music festival hospitality). Our business has implemented multiple staffing platforms over the past few years without success so we are excited to have finally found a platform that we will be sticking with and one that can help grow our business into the future.

Ryan C, Director, Events & Services

"Great value and user friendly"

We have had a wonderful experience from our first introduction. Everyone we have encountered has been more than helpful. When we have questions or concerns I feel like they are addressed in a timely manner.

Brie J, Sports Admin Assistant

"WOW"

Rosterfy is such a great platform to use. The UI is fantastic. It's only been a short amount of time that I've used Rosterfy but I love being able to customize areas such as the volunteers and the user console. Such a good application.

Jon V, Information Technology Field Technician

"Rosterfy is awesome!"

Overall experience has been phenomenal. The Rosterfy team is very supportive with issues and setup of the system. In addition, they truly listen to your needs and take the time to find a way to develop a feature to support that need.

Ann T, Events Professional

Get in touch

Want to learn more about how Rosterfy can work for you? Get in touch with one of our friendly Sales Representatives in your region to request a demo today!

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