



How Loudoun County implemented a **tech savvy solution** for their casual staff, **accessible to all**

Loudoun County Sports Department started using Rosterfy during the height of COVID after searching for a staff management solution to assist with their Sports & Recreation Programs having previously used Humanity and excel spreadsheets.

The Background

During their peak sporting period (basketball season) Loudoun County's Sports Department have 500 shifts per fortnight available for casual staff, servicing 40-50 schools each night. For the remainder of the year, Loudoun provides casual staff for a variety of indoor and outdoor sports including softball, basketball, football, lacrosse and cricket from kindergarten all the way through to high school.

Making the decision to change from their current volunteer management solution to Rosterfy, Loudoun County were looking for an accessible tech solution that was not only engaging for their casual staff but user friendly for their administrative team.



"We have a staff that range from young and tech savvy to older and not into technology. We have found that Rosterfy is easy for everyone to use."

Brie Johanson, Loudoun County's Sport Assistant

The results

Rosterfy has been embraced by the entire Sports and Recreation Team (both young and old) to better streamline efficiencies.

One of their biggest pain points previously was pulling reports, which they labelled as a necessary 'chore', complex, dreaded and time consuming.

"I've taught my whole team how to pull reports because it's super easy! We have some older employees who aren't very tech savvy but the platform is so user friendly that I've even got them using it. These are staff who have worked for us for 20 years and they've always said that they 'can't do technology' but now they're going in and picking their own shifts and pull reports, which is amazing because it's empowered them to operate independently."

In addition to utilizing Rosterfy's scheduling and reporting functionality, Loudoun County has also used Rosterfy to take their training online as a result of COVID-19. With training sessions traditionally held in person, twice a year, Loudoun have utilized Rosterfy's online training modules to ensure that all staff are appropriately trained for their upcoming shifts, with attendance and progress checked in their administrator portal.

