

Skupos Engage

Step by Step Instructions to Ensure Discounts are Triggered on a Verifone

You will need to prompt the customer to click the “Loyalty ID” or “Engage” button on the PIN pad and then enter their phone number in order to trigger discounts

1

Scan the eligible products

The discount will populate after the payment option is selected

2

Have the customer select “Loyalty ID” or “Engage” on the PIN pad. If prompted for “Barcode” or “Manual” after this is selected, have the customer select “Manual”

3

Customer enters their phone number on the PIN pad as a Loyalty ID

Skupos accepts both 10 and 11 digit phone number entries as Loyalty IDs. However, it is recommended that for sites selling Exxon/Mobile Fuel, the customer should enter in an 11 digit phone number (i.e. x-xxx-xxx-xxxx)

4

Choose the payment type on the register

5

The discount will now appear on the screen

6

Finalize the transaction