

# Skupos Engage

Step by Step Instructions to Ensure Discounts are Triggered on a Gilbarco

You will need to prompt the customer to enter their phone number in the PIN pad as a Loyalty ID in order to trigger discounts

1

**Scan the eligible products**

The discount will populate after the payment option is selected

2

Cashier selects "Pay" or "Tender" on the register. Cashiers can also select "Loyalty ID" to prompt the "Enter Engage ID" alert on the register. Cashiers will choose "Yes" on this prompt

3

Cashier must select "Manual" next to the numerical pad on the register. This allows the customer to enter their phone number on the PIN pad

4

**Customer enters their phone number on the PIN pad as a Loyalty ID**

If you have another loyalty program installed, you will be required to run a separate transaction

5

The discount will now appear on the screen

6

Finalize the transaction