



## **Allego and EVA Global: Partners in Customer Experience**

**Finland, 19<sup>th</sup> October 2020**

Allego, the Leading Provider of Charging Solutions with a pan-European presence and EVA Global, the experienced Managed Services Provider in eMobility, launched a strategic partnership in the summer 2019 to assist EV drivers with their daily charging needs. The joint aim is to accelerate the adoption of electric vehicles through best-in-class customer experience at the charge points and beyond.

This collaboration has leveraged EVA's driver-inspired innovation and EV-dedicated Customer Experience concept, together with Allego's charging network expertise to help accelerate the adoption of electric vehicles and transform the driver experience. EVA provides 24/7 support to EV drivers using Allego's charging infrastructure in 6 languages, bringing to life both companies' common vision of a truly customer-centric, accessible, and reliable network. During the past 12 months we have been able to respond to the drivers needs and further develop a service that is fully customised to the Allego network users.

Donald Hopper, CEO and Founder of EVA says: “Despite massive innovation in the industry that has fundamentally transformed how we move today, the methods powering that change have focused almost exclusively on technological development. Adoption cannot be just about maximising uptime, but about making sure mum, dad and their two kids in the back seat are able to get out and about and back home again with maximum ease. EVA Global has been built from the ground up with the sole purpose of serving the driver and ensuring superior customer experience, every single day. Building trust in new disruptive technologies is the key guiding principle anchored in EVA’s Never Stranded philosophy.”



### **About Allego**

Founded in 2013 in the Netherlands, Allego is today one of the leading providers of charging solutions and now holds a truly pan-European presence. With over 20,000 charging sockets spanning 14 EU member states in its network, Allego and its advanced EV cloud services are making electric travel a possibility for everyone who wants to contribute towards a zero- emission society.

### **About EVA Global**

EVA Global ([www.eva.global](http://www.eva.global)) is based in Finland and has offices in Spain and the UK. Founded in 2017, EVA is the leading Managed Services Provider fully dedicated to eMobility. We provide hotline services in 10 languages, and infrastructure management, including active monitoring and maintenance, to charge point operators, OEM’s and eMobility providers across 20 European countries.

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