Influence on process design (power) (vertical axis, − to +)

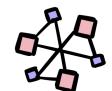**Participation in the process (activity)** (horizontal axis, − to +)

INFORM
Individuals should be informed and updated in regular statuses e.g. C-level

CO-CREATION
People should become part of the process mining project e.g. team leads, process step processors

MINIMUM CONTACT
Here you should spend little energy. You should still inform on occasion.

MANAGE NEEDS
People can be included at the beginning to get their perspective e.g. process beneficiaries (clients)

B& P