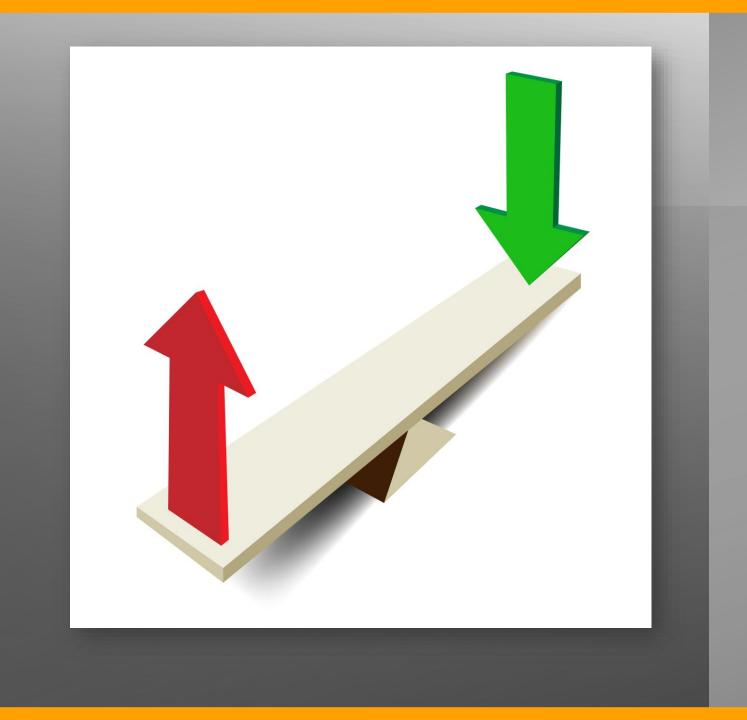




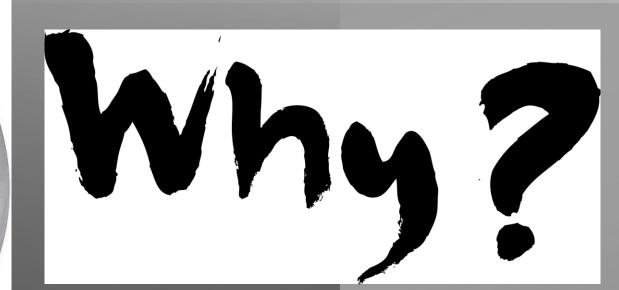


In the United States, 12 million people are affected by medical diagnostic errors each year. An estimated 40,000 to 80,000 people die annually from complications from these **misdiagnoses**. Women and minorities are 20 to 30 percent more likely to be **misdiagnosed**. Feb 22, 2020

The median **cost** for each **readmission** was \$8885. **The cost** was higher in patients with either an SSI or an ostomy (Table 2). Among all **readmitted** patients, the leading diagnoses at the time of **readmission** were SSI and gastrointestinal-related complications (Table 3).







You Can't Impact the Past: Advocacy + Quality = Cost

ELIMINATE THE EXCUSES CHANGE THE STORY IMPROVE THE QUALITY

Today's Journey

- ✓ Webinar is being **RECORDED**
- Better QUALITY = Lower COST
- ✓ Ask in CHAT / Q&A section
- ✓ Your participation will be rewarded
 - ✓ Wait to the end... it will be **WORTH IT**



TRANSPARENT HEALTH BENEFITS



- 19-year employee benefits professional
- ✓ 12 years at Willis
- ✓ \$3.5m+ personal production
- Chief Growth Officer for \$350m+ practice
- Self-funding and health management expert
- Creator of the THB movement and disruptor of the status quo



LESTER J MORALES

Founder & CEO, Next Impact

Creator of Transparent Health Benefits

lester.morales@nextimpactllc.com (813) 784-1519

OUR TOPICS

Advocacy

Quality & Cost

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OUR SPEAKERS



Deborah Ault

Joana Ruano

President

Senior Sales Executive



garner

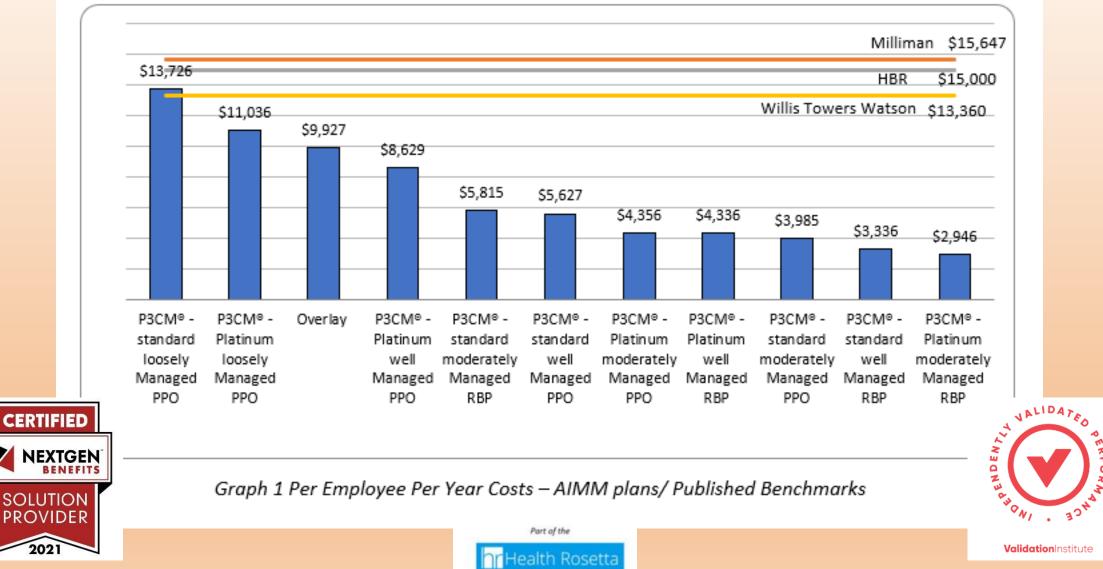
Medical Management + Advocacy



Healthcare Cost Containment Done the *RIGHT WAY*!



NOT YET RELEASED TO THE PUBLIC

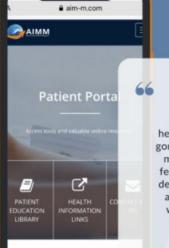


Support ecosystem

ValidationInstitute

70 П ο æ

BONG



Nurse Melissa has been so helpful and so kind and has just gone out of her way to help give me information and make me feel more comfortable with my decisions. Everybody should be able to use a service like this when facing serious medical conditions!!

Michael An AIMM Patient "When I have called they have been most excellently helpful from care in the situation I have to ratings on Doctors. In addition they are always most kind and compassionate! Thank-you!"

-Carrie An AIMM Patient

 $\star \star \star \star \star$



TESTIMONIAL

What People Say About Us

I needed a CT scan, AIMM found a lab that accepts my insurance, assisted with making the appointment, followed up on the appointment and there was zero out of pocket cost to me for any of it, not even the scan itself. I have actually already recommended AIMM to a coworker.

Lisa An AIMM Patient

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PATIENT REVIEW

66

Patient Portal



Excellent staff... Caring, professional, and consistently successful in directing our care towards the most competent physicians.



I'm trusting you to help me find good doctors and testing, also affordable and so far I believe you have come through.

Danielle – An AIMM Patient



I love AIMM. They helped me pick out doctors at the top of their game. Low infection rates, low serious follow up issues, good prices with less drama. Who could ask for better help than that when trying to navigate the great big world of medicine!

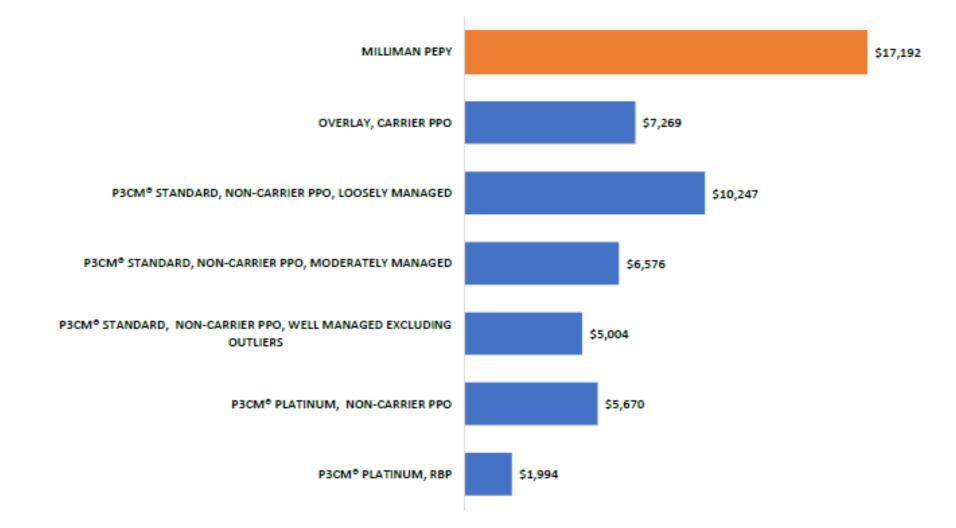
"IT WAS A REAL LEARNING EXPERIENCE"

"It was a real learning experience. I was very impressed how knowledgeable they were and also their system of ranking physicians and reasons why the doctor may not have met the recommended score- add to mention they were each very pleasant"

-Dawn An AIMM Patient



Product Performance PEPY - 2019





CaseStudy

Utilizing the most advanced quality & cost transparency technology available, AIMM can ensure your members are armed with all the information, resources, and support that they need to make the best possible choices about their treatment and cost options.

Leveraging the only actuarially certified claims data mining and predictive risk modeling tool in the industry, AIMM moves your Care Management away from the industry norm of reactive approaches, beyond real-time approaches to PREDICTIVE approaches.





//INITIAL CASE:

AIMM received a request for the chemotherapy drug, Keytruda. The facility indicated that in December they charged **\$70,955.10** for the drug.

//SOLUTION:

AIMM nurses bypassed the buy and bill process and insisted the drug be shipped from their specialty pharmacy contact at the cost of **\$9,627.58.**

//OUTCOME:

Savings of \$183,000+ based off the months the patient needed to take the drug.



//INITIAL CASE:

Patient needed an MRI and planned to do the imaging at the hospital. Cost at the hospital ranged from **\$1,150-\$2,550**

//SOLUTION:

AIMM steered the patient to an independent imaging center. Cost at the independent imaging center ranged from **\$575-\$1,250.**

//OUTCOME:

Savings of \$575-\$1,975 for patient to be steered from hospital to higher quality, lower cost center.





//INITIAL CASE:

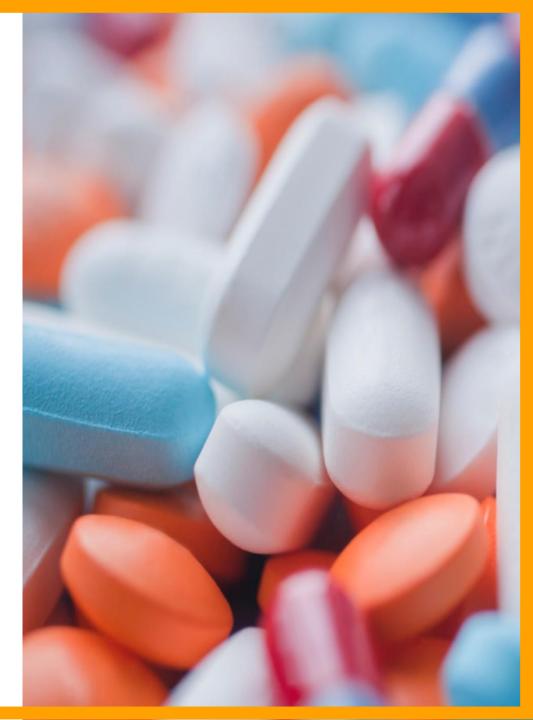
Patient set to receive treatment at MD Anderson which has been planned for several months. Patient's medical plan changed. Patient called the nurses to notify them of the scheduled 1/7/19 transplant evaluation and of the plan change effective on 1/1/19. Patient has already scheduled travel, lodging, airfare, etc. MDA refused to treat the patient for stem cell transplant due to him being out-of network. AIMM nurse explained that this would fall under the COE contract with Interlink. MDA continued to refuse treatment until they received signed documentation indicating they were in network.

//SOLUTION:

AIMM consistently worked for hours networking and communicating with benefits consultant, the provider, the patient, Interlink and the Physician review. Within 48 hours, AIMM got MDA the required paperwork.

//OUTCOME:

Savings of \$164,500 by using the COE contract rather than PPO for transplant.



Healthcare Cost Containment Done the *RIGHT WAY*!



Customized Medical Management solutions performing between \$1,994 and \$10,247 PEPY

Based on customer preferences & product selections





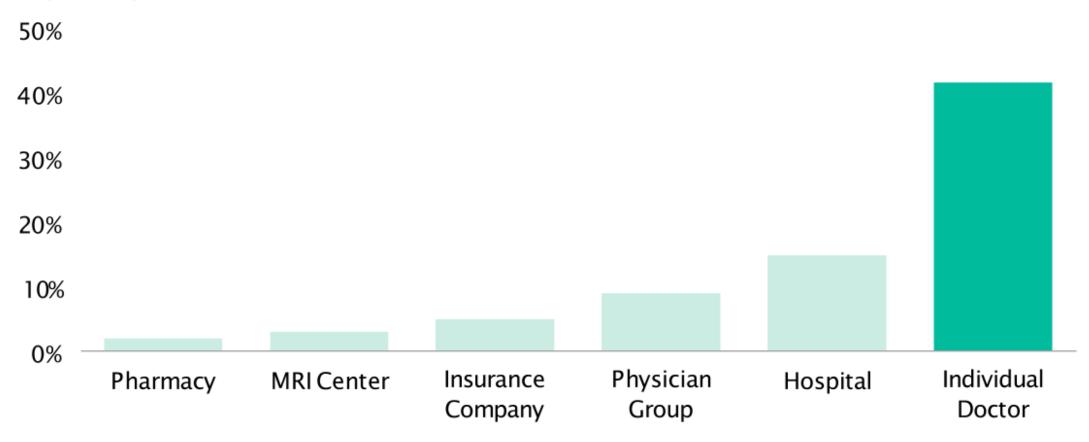


It's all about the Quality & Cost



The key to lowering healthcare costs is understanding the performance of individual doctors.

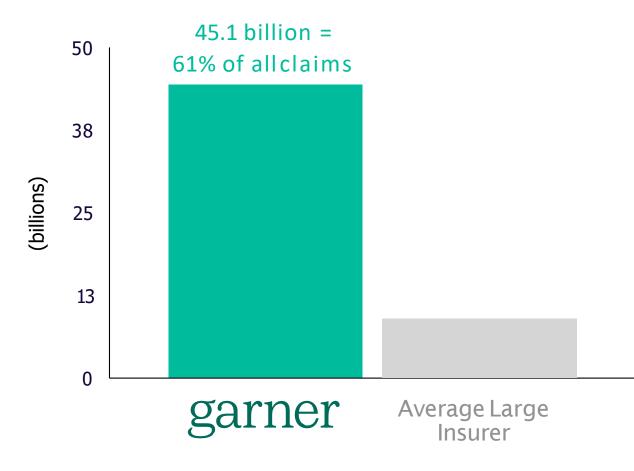
Impact of patient choices on the total cost of care



2

Garner's national claims database gives us a richer perspective on physician performance than previously possible

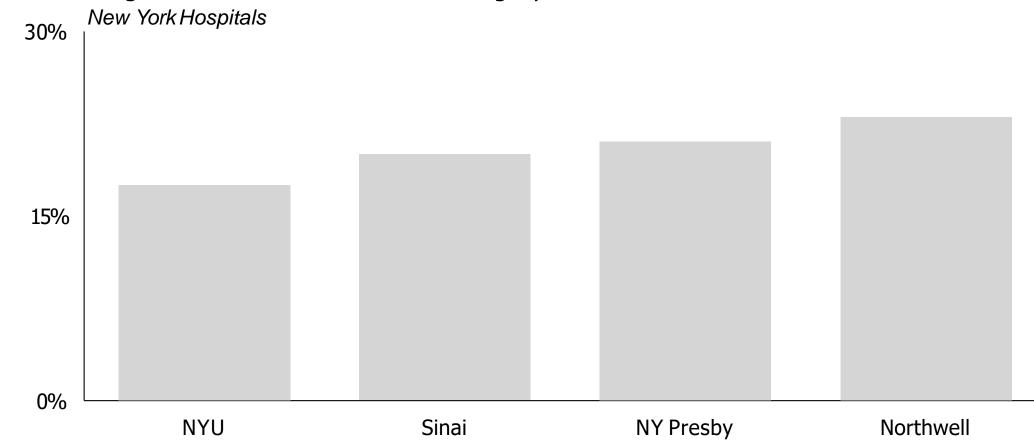
Total Claims in Garner's Dataset



Garner combines data from

- CMS QE program
- Unique 3rd partypartnerships
- Employers
- Clearinghouses
- Insurance companies
- All-payer claims databases

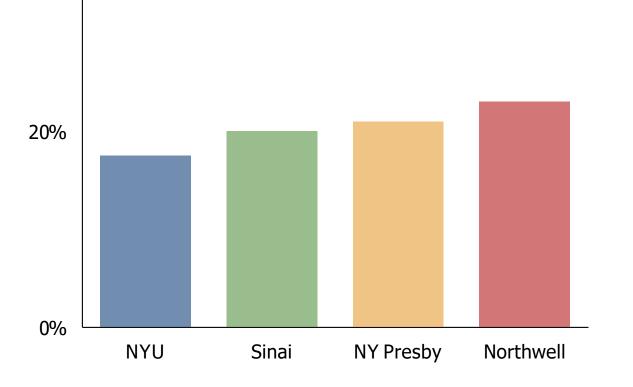
Today's perspective on quality focuses mostly on the hospital level



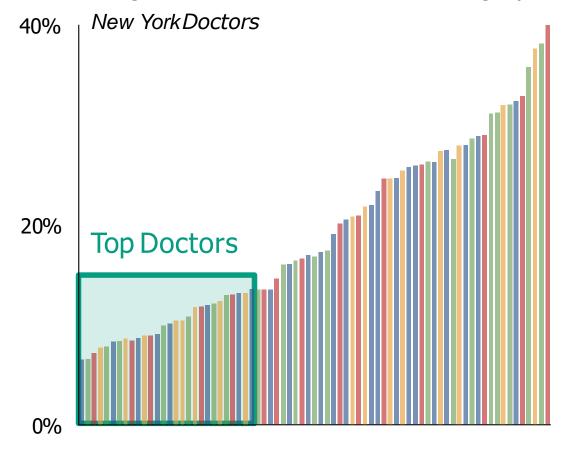
Garner's data shows the variation of doctor quality within major hospital systems

Surgical site infection after colon surgery

40% | New York Hospitals

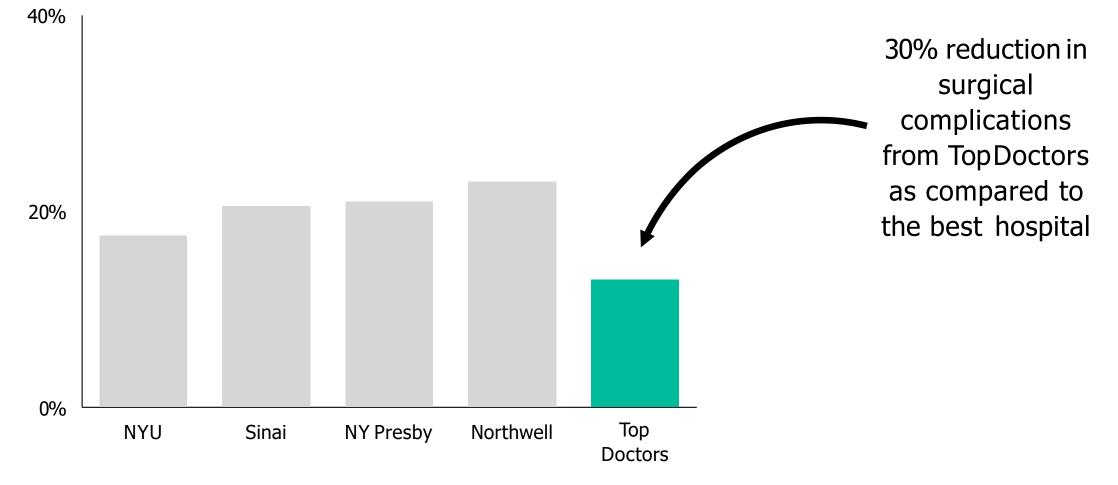


Surgical site infection after colon surgery



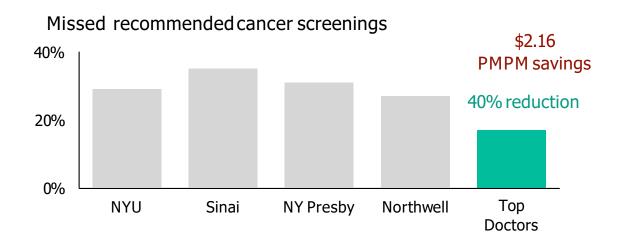
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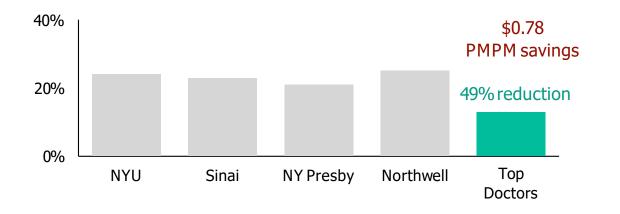
getgarner.com

Top Doctors outperform the best hospital across many different quality metrics

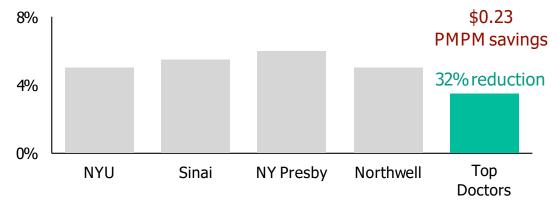


Unplanned hospital readmission 30% 15% 0% NYU Sinai NY Presby Northwell Top Doctors

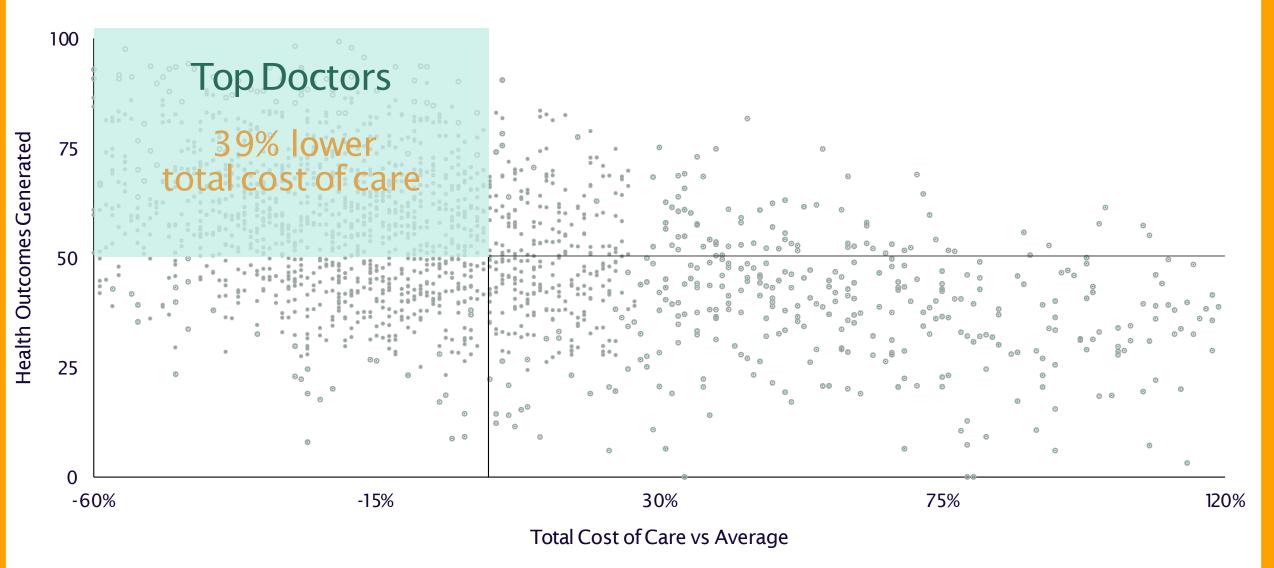
C-Section rates for low risk pregnancies



Complications and revisions for hip/knee replacements



Garner uses these metrics to identify Top Doctors that are high quality while also delivering significantly lower costs



garner

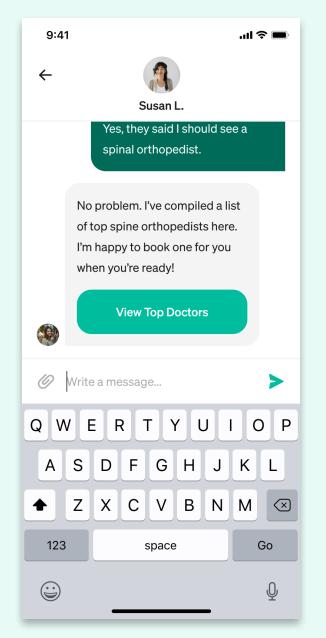
Garner is a simple plan addition that helps employers get more care to the highest quality doctors nearby without requiring a change in network or carrier.

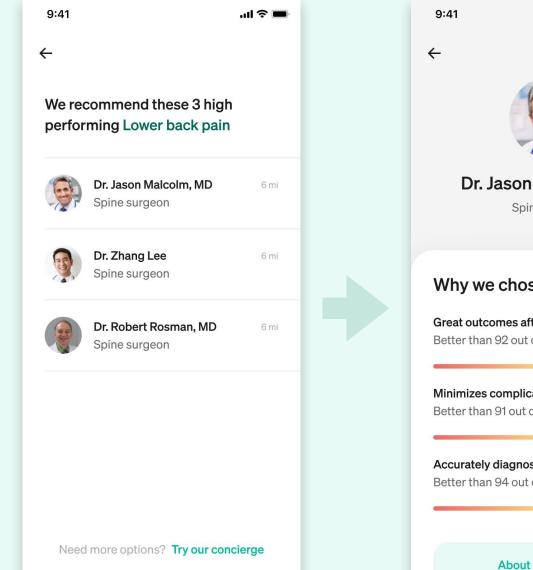
5-10%+ plan level savings

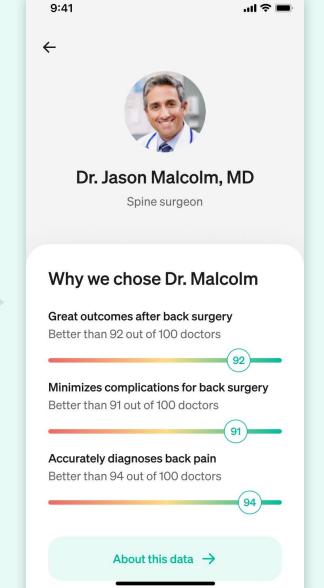
Lower employee out-of-pocket

Works for fullyand self insured plans

Garner makes it easy to find Top Doctors via search or chat







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Garner administers an HRA-based incentive account that covers employee out-of-pocket for engaged members seeing a Top Doctor

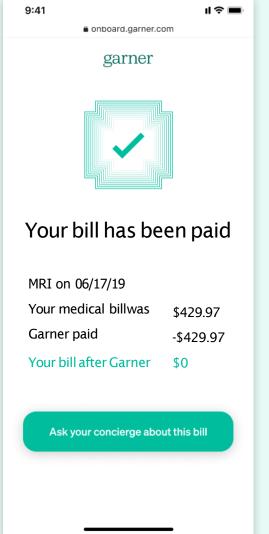
Use Garner to find a Top Doctor

+

Get carefrom Top Doctor

Garner HRA covers member medical bills

=



get

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QUESTONS?

MY MOM SAYS THE ONLY STUPID QUESTION IS THE ONE NEVER ASKED

CALL to ACTION

action is the key to all success

TRANSPARENT HEALTH BENEFITS - CALL TO ACTION

Top Doctors outperform the best hospital across many different quality metrics



YOU CAN'T IMPACT THE PAST: ↑ ADVOCACY + ↑ QUALITY = ↓ COST

PARTING SHOTS

if you only do 1 thing...

Medical Management + Advocacy



Deborah Ault *President* (877) 254-5029 dault@aim-m.com



It's all about the Quality & Cost



Joana Ruano

Senior Sales Executive (401) 663-3181 joana.ruano@getgarner.com

garner



STAY TUNED

First every educational platform with Solutions dedicated for the PE space
 Control 2nd largest P & L expense
 Range of options
 Data-centric for ALL groups
 Current broker can remain in place

Weekly Emails
Content rich
Downloadable

Monthly Webinars
 Portfolio Companies
 Private Equity Group



STAY TUNED



✓ SAVE THE DATE

✓ Immediate Impact:



LESTER J MORALES

Founder & CEO, Next Impact Creator of Transparent Health Benefits lester.morales@nextimpactllc.com (813) 784-1519

Thank You



CHANGE STARTS WITH YOU

