

Katarina Stephano
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Summary of Qualifications

- 5 years experience providing excellent customer service in a variety of settings
- Certified California Food Handler (2015)
- Experience catering for private parties – specialty is Brazilian food influenced by African culture
- Strong desire to work in the restaurant/hospitality industry
- Level headed, professional and hard-working
- Bilingual English/Portuguese

Work Experience

Uber, San Francisco Bay Area

Driver, 2016

- Drove passengers daily from East Bay to SF International Airport & various other locations
- Kept vehicle neat and clean for passengers, always prioritizing safety
- Treated passengers with friendliness and respect

Self-employed, Oakland, CA

House Cleaner, 2009-2016

- Cleaned homes for over 200 residential clients, garnering referrals from many satisfied clients
- Assisted with home organizing and moving
- Followed instructions and attended to detail requested by each client

Catering Assistant for private clients, 2012-2014

- Prepared food for parties and events, at least twice per month, often using my own recipes
- Assisted with set up and clean-up, prioritizing safety and cleanliness
- Interacted with guests in a friendly and professional manner

Berkeley YMCA, Berkeley, CA

Teacher's Assistant, 2008

- Provided support for teachers in pre-school classroom, often diffusing behavioral issues
- Prepared and served lunches and snacks to 20+ children
- Interacted with children with patience and warmth

Education

Laney College, Oakland, CA – ESL classes, 2016

Volunteer Experience

Alameda County Food Bank, Oakland, CA – Food Distributor, 2013