



Access

Support Programme

Worried about a symptom, been diagnosed, in treatment or caring for a loved one with cancer? Our experienced team of Client Navigators will guide you on any step of your journey – making things a little easier for you and your family.

We'll help you by:

- answering questions and pointing you in the right direction
- listening when you've had a tough day
- sharing trusted and relevant resources
- explaining your options, information and medical jargon
- giving tailored guidance and practical assistance
- recommending local, reliable partners and service providers



Email us at support@reframe.co.uk



Call us confidentially on 0207 965 0309



Common questions asked by our clients

Physical



- My mum had breast cancer; does that mean I'm likely to have it too?
- I have a lump that could be benign. What does that mean?

Emotional



- Are there any carers or local support groups in my area?
- I'm anxious about my appointment being delayed, what can I do?

Lifestyle



- Can you help me find local childcare?
- I've been told that I'm in remission; but I'm still worried?

Financial



- Am I entitled to benefits or government support?
- Should I register myself as a carer?

Work



- Is it safe for me to work during my treatment?
- I'm going for a new job; do I have to tell the employer?

About Reframe

As leaders in cancer support, we make sure you are equipped with the best possible knowledge and support.

Our experienced team of case managers, cancer nurse specialists and mental health first aiders make it simpler for you to understand your options and navigate your journey more easily. So no matter what comes your way, we'll be by your side.