

The Five Star Promise

Don't Settle for Mediocre Service. Get the MicroTech 5 Star Promise.

01

We Own It

We own the work we do for you and the quality of the work that is delivered. Inside the organization, we encourage employees to own everything in their world; acknowledge mistakes and admit failures; take ownership; learn from them and grow through them.

02

We Want To Build Your Trust

We recognize that trust is earned not given, hence, we value long-term relationships with our clients, employees, and our community. We take the opportunity to build trust in every encounter knowing that superior service can only be delivered through a quality relationship.

03

We Never Give Up

We don't always have all of the answers, but we uphold that there is a solution to every problem and we won't quit until we find it. Our never-say-die approach to superior service is built around the idea that there is always a solution and by not giving up on the problem, together we will find it and we will deliver it.

04

Integrity is core to how we serve you

We seek to be partners with you in your business and not just the "IT guy" by action as professionals with the intent to do what is best for your business. We put honest and forthright character above all else and will strive to do what is right and fair, regardless of the short-term cost.

05

We Deliver A Five Star Promise

Ninety-two percent of our Google reviews are 5-star and it's because of our **5-star promise** delivery. We back-up our service claims with a 5-Star Promise based on predefined service criteria that has to be met three times a year in order to live up to our guaranteed promise delivery to you. And, if we don't meet it, we discount the bill. Put us to the test and let us prove what a difference an exceptional IT experience can mean to your business.

