



CASE STUDY

GILDA'S CLUB GRAND RAPIDS

Gilda's Club Grand Rapids upgraded to a cloud-based workflow platform, which enabled them to automate routine tasks, support their hybrid workforce, and boost their productivity.

OVERVIEW

Gilda's Club Grand Rapids is a free emotional-support community for people living with cancer or grief.

Gilda's Club also offers comfort and understanding for their families, friends, and other loved ones.

Like most organizations, they pivoted to a hybrid model in order to increase access to their services over the past 18 months. These included:

- ✓ Support Groups
- ✓ Educational Opportunities
- ✓ Social Activities
- ✓ Youth Programs

Previously, Gilda's Club processed their invoicing and credit card approvals on site. But when the pandemic hit, Gilda's Club realized they needed a better system. The company wanted to migrate to the cloud so they could support their remote team and streamline their financial operations.

CHALLENGE

Gilda's Club needed to streamline time-consuming tasks like billing and credit card approvals. They asked InsITe to help automate everything in the cloud and used Microsoft's suite of applications to manage it all remotely.



Microsoft SharePoint

Microsoft Sharepoint makes collaboration more efficient. It also makes sharing files, data, news, and resources inside and outside each organization safer. With 0365 businesses can:

- Secure their content management
- Share documents in the cloud
- Send and approve important documents
- Display data on dashboards
- Enjoy seamless integration with other applications



Power Automate

Power Automate lets businesses connect their apps, data, and services in the cloud then boost team productivity using automated workflows. It helps businesses:

- Automate workflows quickly and securely
- Run repetitive tasks from any location
- Boost efficiency with invoice processing
- Enhance workflows with AI

ABOUT US

We are not your typical IT company – and we mean it!

Technology is critical to business success. That's why it's so important your company stays efficient, up-to-date, and secure. But the larger your organization, the more difficult that becomes. At InsiTe Business Solutions, we get it. We take the time to understand your exact needs before proposing a technology solution. We also invest in your success, so you can better serve your employees and customers, stay ahead of your competition, and raise the bar as a leader in your industry.



SOLUTIONS

Gilda's Club managed to support their new hybrid operation by migrating to the cloud and automating their financial operations.

Instead of having their finance assistant hand-deliver 60 physical invoices and purchase orders per month for approval, Gilda's was able to automate the entire process. As a non-profit, Microsoft helped them get the most value from its programs without breaking their annual budgets.

The combination of Microsoft 365, SharePoint, and Power Automate enabled Gilda's Club to access all their documents from any device. While AvePoint Cloud Backup secured its information and provided automated backups and on-demand recovery.

Instead of printing their P.O.s and storing them on-site, Gilda's saved them as PDFs and filed them electronically. This made audits much easier as their finance office was now able to pull any invoice from the system without having to dig through old file cabinets.

What normally took them two hours per week now takes minutes with SharePoint and Power Automate.

BENEFITS

● Increased Productivity

Gilda's Club was able to perform their invoice and credit card approvals in a fraction of the time it took them to do it manually.

● Improved Security Measures

InsiTe helped Gilda's Club secure all of their private information using the built-in governance, privacy, and data loss prevention technology within Microsoft's suite of applications.

● Automated Approval Workflow

Gilda's Club set up workflows to automatically notify their team when any purchase order was ready for processing and allowed them to approve it within the same app.

● Greater Accessibility and Collaboration

Shifting to the cloud allowed each team member to have access to their programs at any time and across all of their different devices.

● Broader Visibility

Microsoft's Power Platform gave Gilda's Club more access to business analytics and insights, making it easier to improve each process further.

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