



About Kepro

Over the past 35 years, Kepro has partnered with government-sponsored healthcare programs across the country to support its mission of providing efficient, high quality, and well-coordinated care to the vulnerable populations they serve.

Today, we serve more than 300 clients, including federal, state, and local governments. We use our clinical expertise to connect the right comprehensive solutions of tailored services to the specific populations of our clients across a broad spectrum of healthcare management needs. With 20 offices and over 1,400 employees across the United States, Kepro has improved the lives of more than 77 million beneficiaries nationwide.



Kepro HCQU Contact

To reach members of the Kepro HCQU administrative team, visit hcqu.kepro.com and refer to the "Contact Us" page or email hcqu_pa@kepro.com

Kepro Southwestern PA HCQU
8981 Norwin Ave., Suite 201
North Huntingdon, PA 15642

Toll Free: 888.321.5861
Office: 724.864.0715
Fax: 1.844.747.9591
hcqu_pa@kepro.com

Please call the Kepro HCQU office for contact information for the HCQU nurse assigned to your agency. Instructor-led training is conducted between 8:00 am - 8:00 pm. Certificates for training will only be awarded to those who complete a training in its entirety.

Keystone Peer Review Organization, Inc. is the service provider on behalf of Westmoreland County Behavioral Health and Developmental Services, Commonwealth of Pennsylvania.



Health Care Quality Unit

Serving the Counties of Southwestern PA

Allegheny
Bedford
Cambria
Fayette

Greene
Somerset
Washington
Westmoreland



Kepro HCQU Goals

The Kepro Health Care Quality Unit (Kepro HCQU) is contracted to support the efforts of the Pennsylvania Office of Developmental Programs (ODP), Administrative Entities, and provider agencies within the intellectual disability/autism (ID/A) service delivery system, family caregivers, and individuals with ID/A, to continuously improve the quality of life experienced by individuals throughout southwestern PA - Allegheny, Bedford, Cambria, Fayette, Greene, Somerset, Washington, and Westmoreland Counties.

Our goal is to enhance the health and wellness of people with ID/A through the sharing of information with individuals, agency and family caregivers, and community health professionals, thereby supporting the opportunity for individuals with ID/A to live everyday lives. To achieve this goal, we offer physical and behavioral health-related information that reflects current and accepted standards of care, evidence-based practices, and effective care strategies attuned to the specific needs of people with ID/A. This information is delivered in the form of training, technical assistance, capacity building activities, and general dissemination of informational materials and resources. In addition, information is offered in response to considerations generated through the Health Risk Screening Tool (HRST) process.



Kepro HCQU Activities

- Provide training on physical and behavioral health topics and technical assistance to caregivers who support individuals with ID/A.
- Provide clinical health care expertise to caregiver teams supporting individuals with complex physical and behavioral health care concerns. (Kepro HCQU does not provide direct consultation, diagnose, or manage crisis situations.)
- Build capacity within community organizations and the ID/A service system to improve access to community healthcare services, resources, and quality supports for people with ID/A.
- Disseminate information that promotes health and wellness for people with ID/A to caregivers, healthcare professionals, and the community.
- Identify and assess health-related information as it relates to aggregate health data collection. (Kepro HCQU does not conduct licensing or regulatory activities.)
- Collect and analyze data to assist ODP to identify health-related areas of concerns and focus Kepro HCQU activities on opportunities for improving quality of care for individuals with ID/A.
- Support ODP efforts to improve the quality of health care delivery systems and outcomes.



Kepro HCQU Resources

Informational Materials

- General Resources
- Care Guides
- Coronavirus (COVID-19)
- Fatal Five Resources
- Wellness Resources

Rehearsal Guides

- More than 20 guides to help prepare individuals for procedures and other situations related to health and wellbeing

Newsletters

- HCQU CARES Newsletter
- HCQU CARES Nursing Edition Newsletter

Visit the Kepro HCQU website at hcqu.kepro.com for these and other valuable resources, and to register for instructor-led and online trainings.

Contract Administration

The eight-county consortium contract with Kepro for the SW PA HCQU is administered by Westmoreland County Behavioral Health and Developmental Services.

Management Oversight Committee

The Management Oversight Committee (MOC) is comprised of administrators or designees from the eight-county region and oversees the activities of the Kepro HCQU.