

Trax List of Sub-processors of Personal Data

The entities listed below are sub-processors of personal data for the purposes of the General Data Protection Regulation (GDPR) and similar legislation relating to the processing of data that identifies natural persons by companies. This list may be updated from time to time by Trax, on the basis of its ongoing business needs.

Name	Description / Purpose	Data Location
ag-Grid Limited	JavaScript datagrid	UK
Akamai Technologies, Inc	Network acceleration (WAN)	US
AWS (Amazon Web Services)	Amazon Web Services provides infrastructure services to enable Trax to host and process data in the cloud for the purpose of user account credential management and image processing.	EU – for EU based users US – for non EU based users
Atlassian Pty Ltd	Jira: Issue tracking product developed by Atlassian that allows bug tracking and agile project management Confluence: provides digital workspaces for interdepartmental collaboration.	EU/US
GCP (Google Cloud Platform)	Provides infrastructure services to enable Trax to host and process data in the cloud for the purpose of user account credential management and image processing. Crashlytics: Collecting, analyzing and organizing app crash report	EU/US
SolarWinds Worldwide, LLC	Cloud-based log management and analytics service provider	EU/US
The Rocket Science Group LLC d/b/a Mailchimp	Marketing automation platform and email marketing service	EU/US
Microsoft	Microsoft Outlook : Information management platform that is predominantly used as an email client.	EU
Mixpanel International, Inc.	Tracks user interactions with web and mobile applications and provides tools for targeted communication with them.	EU/US
monday.com Ltd	Project management tool that enables organizations to manage tasks, projects, and team work.	EU, US, Israel
Oracle Corporation	Netsuite: CRM platform used to manage business finances, operations, and customer relations and in particular to carry out invoice management.	EU/US

Proofpoint, Inc.	Products for inbound email security, outbound data loss prevention, social media, mobile devices, digital risk, email encryption, electronic discovery and email archiving.	EU/US
Rollbar, Inc.	Exception monitoring, error tracking and debugging tools for software development.	EU/US
Twilio, Inc	Email distribution system used by developers in production environment to carry out secure email delivery.	EU/US
ServiceNow Inc.	IT service management enabling help desk functionality for IT support team.	EU/US
Ciklum UK Limited	Short term software engineers to provide assistance on software development and testing.	EU/Ukraine/UK
Logicort Kft.	Short term software engineers to provide assistance on software development and testing.	EU (Hungary)
Inovcom SAS and BE CLEARYS FRANCE SAS	Provider of backoffice personnel responsible for the human review and quality assurance of images processed by the Planorama artificial intelligence.	EU and Madagascar

Status:

Date	Action	Comments
10.18.21	Created	List published on the Trax webpage