



CMA Membership Refund/Cancellation Policy

- The Cannabis Marketing Association (CMA) reserves the right to refuse/cancel a membership in the CMA.
- If CMA refuses a new or renewing annual membership, registrants will be offered a refund. Monthly memberships will not be charged moving forward.

Membership Cancellation by Participant

- First-time membership cancellations received within 14 days of initial registration may be eligible to receive a full refund less \$25 service fee.
- Cancellations or renewals received after the stated deadline will not be eligible for a refund unless approved by CMA under extenuating circumstances.
- Cancellations will be accepted via email only and must be received by the stated cancellation deadline.
- All benefits and incentives received by participants must be canceled/returned to the CMA.
- All refund requests must be made by the attendee or credit cardholder.
- Refund requests must include the name of the attendee and/or transaction number.
- Refunds will be credited back to the original credit card used for payment.

The above policies apply to all CMA memberships unless otherwise noted in the corresponding program materials. Event refunds and cancellations are handled on a case-by-case basis. Please read all individual program information thoroughly.