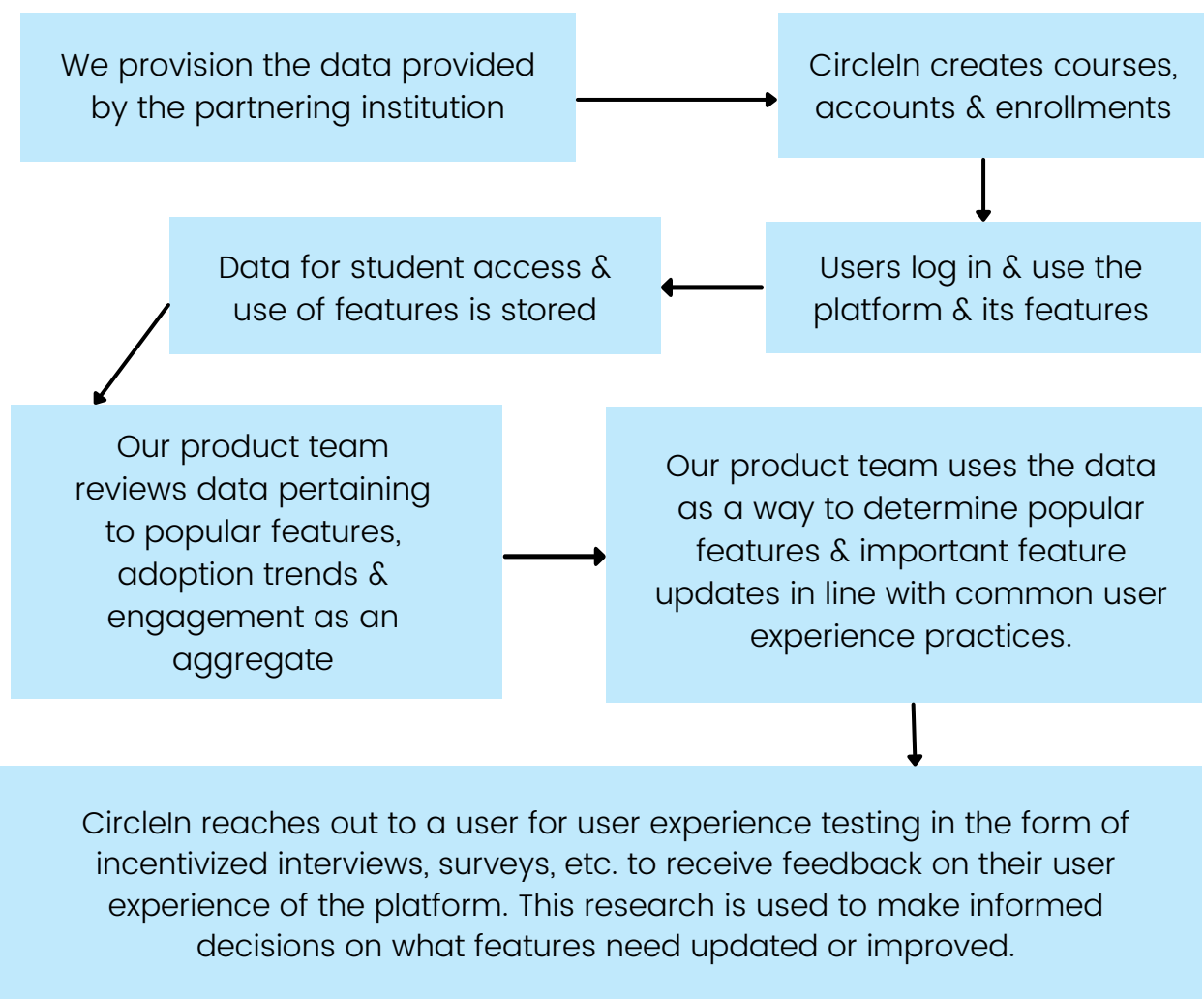




Data Handling Processes & Information

CircleIn Data Security

At CircleIn, our user data is collected and used according to the following process:





Data Handling Processes & Information

CircleIn Data Security

Our National Science Foundation Grant helps us provide recommendations using student generated study content created in the platform.

Under the NSF Grant, the algorithms utilized by the CircleIn Machine Learning Team aim to use the data provided within the context of the user's school and course and determine the uploaded study content for that course that has the highest engagement among users in order to recommend this helpful resource to other users within that same context and improve learning for others. Additional information available [here](#).

[Proposed launch: Spring 2023]

We value and protect all of our data in order to maintain the integrity, mission, and objectives of our company and its partnerships.

We do not:

- Sell our protected data to third parties
- Share our protected data with other institutions without consent from parent institution
- Provide any PII, IP or FERPA protected information outside of CircleIn
- Share or leverage user created content in any way
- Sell "ad" space within the platform



Data Handling Processes & Information

CircleIn Data Security

1

What data do our partner institutions receive?

Institutions have access to their raw usage data in CircleIn throughout the duration of the term. This includes, but is not limited to, data reports sent throughout the term duration and at the end of the term.

We do not collect user SSN, address, phone number(s), financial information, academic grades and or/GPAs, demographic information, etc.

CircleIn has no direct connectivity to our partner institution's information systems. We only receive the data provisioned by the partner institution (such as name, school email address, and current course enrollments) to ensure user access to CircleIn.

2

Are correlations drawn between usage of CircleIn and improved academic performance in course(s)?

CircleIn does not draw correlations between usage and improved student GPA or outcomes because this data is not collected by CircleIn. Partner institutions can use raw CircleIn data provided to them with their own institutional research tools to determine correlations to academic outcomes for their students only.

Partner institutions have conducted research and found positive student outcomes connected to the use of CircleIn. Additional information can be found on <https://blog.circleinapp.com/studentsuccess>.



Data Handling Processes & Information

CircleIn Data Security

3

How is hate speech handled on the CircleIn platform?

CircleIn does not condone any bullying, harassment, or use of hate speech in the platform as outlined in our community guidelines.

Users have the ability to report posts that exhibit behavior that violates our community guidelines. Once the post is flagged, our support team reviews the post and can remove it if found in violation of our community guidelines. In addition, the partner institution Program Manager is also notified of the issue for possible institutional follow up.