

@SDStartupWeek

The City of Presented by: SAN DIEGO BUSINESS

#SDSM2020





SAN DIEGO STARTUP MONTH

A month-long series of unique virtual content and experiences that will bring together entrepreneurs, investors, mentors, executives; and talent to connect, educate, and inspire the San Diego startup ecosystem.











UC San Diego





gosite





Growing my startup from zero to \$100M – Lessons Learned

Jonathan Cogley

@SDStartupWeek







Serial entrepreneur with several successful ventures including the cybersecurity company, Thycotic. His background is in computer science and programming.

Lives in San Diego. Latest venture is the startup accelerator, LogicBoost Labs.

Jonathan Cogley



Background timeline

1998-2003 – independent consulting

- 2004 consulting startup
- 2005 launch product
- 2010 hit \$1M in annual sales
- 2014 hit \$10M in annual sales
- 2015 growth equity firm buys in
- 2020 over \$100M in annual sales



THYCOTIC SOFTWARE LTD

thycotic







5 Lessons Learned

- 1. Bootstrapping provides a lot of freedom
- 2. The B2B sales space is awesome
- 3. Differentiate your product
- 4. Don't forget team culture
- 5. Know your limits, pick the right partners



Bootstrapping provides a lot of freedom

- Business basics, spend < income
- Focus on customer, not investors
- Get to break even
- Keeps you financially honest
- But it is hard and slow

https://logicboostlabs.com/2019/10/09/should-i-bootstrap-my-software-startup/







The B2B sales space is awesome

- Simpler sale, less emotion, transactional
- Be a peer to your customer
- Really understand their industry
- Get really interested in their problems
- Your position is unique for your customers, that makes you very valuable









Differentiate your product

- Even bottled water companies do it
- Features can be easily copied
- Think from customer's perspective
 - Adjectives, personality, typical customer
 - Leave out features. Focus.
 - Intangibles are good







Don't forget team culture

- Somewhere you want to work \bullet
- Necessary to scale your team \bullet
- **Core values**
 - Not generic, be very specific
 - Should give you an advantage
- Can even help with product differentiation







Know your limits, pick the right partners

- Are you the right CEO for your company?
- At \$1M, at \$5M, at \$10M, at \$100M?
- Right people on the bus, then in the right seats
- Generalists => specialists
- Find smart money for the appropriate stage
- Moved to CTO in 2015, now only on the board





logic



What part did luck play?

- Be prepared

• It played a part

- Sometimes you will get lucky
- The more you try, the better your chances
- Fail often, just never fatally



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QUESTIONS?



