

# WHAT IS JUST CULTURE?

Culture is “how we do things.” It arises from what people experience and believe. Does your staff fear that they will be punished for mistakes? Or do they believe that your organization will fairly evaluate its own systems and then treat staff justly?

Just Culture is a framework that supports a healthier culture with pathways for investigation, learning and the most constructive response to employee choices.

The Center for Patient Safety team can provide education and staff training or supportive “wraparound” services to make the most of past organizational Just Culture training and development. Our staff consultants are all Outcome Engenuity trained and experienced in helping our clients make the most of OE and other tools.

**Contact us to explore assessments, education, policy review and post-implementation support today!**

