



## Choose the Surveys You Need:

- AHRQ Hospital (2.0), Medical Office, Nursing Home, Community Pharmacy, and Ambulatory Surgical Center Patient Safety Culture Surveys
- CPS' EMS and Home Health Patient Safety Culture Surveys

## Post Survey Support for Culture Change:

### CPS' State of the Art Report

**Optional Post-Survey Consultation.** 90-minute virtual discussion of the results, designed to identify causal factors and develop action plans.

### Optional 18-Month Pulse Survey

**Optional 30-minute post-survey call for report interpretation**

**Optional Pre- and Post-Survey customized support**

## The Center for Patient Safety offers a variety of flexible, user-friendly survey options:

**Flexible Timing in Challenging Times.** CPS can adjust the survey start or close date within as little as 24 hours.

**Administrative Support During Survey.** CPS will help track your response rates so you can keep your focus on your daily work. We'll stay in touch to help you through.

**Minimizing your risk.** If you need to cancel or postpone unexpectedly, CPS provides options for re-instating the survey later, at no additional cost.

**Free, timely enhancements reflect current challenges.** CPS offers a set of questions focused on burnout from our Question Library at no additional cost through the end of 2021.

**CPS Custom Question Library.** CPS can customize surveys with question sets developed by well-respected educational institutions and the Agency for Healthcare Research and Quality (AHRQ), some with benchmarks pending. Topics include employee engagement, workload and burnout, just culture, second victim, AHRQ HIT, AHRQ value and efficiency, and more. You can also create your own custom questions.

**Optional Email Distribution of Surveys.** Delivery to individual staff members with a unique link.

**CONTACT CPS NOW TO OBTAIN 2021 PRICING AND ADD-ONS**

About the Center for Patient Safety (CPS): Since 2005, CPS has been committed to improving safety for both patients and providers. CPS is an independent not-for-profit organization with a mission to reduce preventable harm by supporting improved safety culture for client organizations.