the nvisia 5

A USABILITY HEURISTICS CHECKLIST

1. Accessibility

The task or workflow is accessible for all user types and from all devices.

2. Clarity

Visual arrangement and order of items on a page or via a flow is intuitive and explains importance.
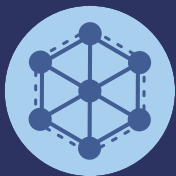
3. Findability

The workflow, call-to-actions, customer service/help documentation, and search are accessible throughout the experience.

4. Efficiency

The task or workflow prioritizes efficiency throughout the experience.

5. Consistency

The task or workflow looks and feels consistent throughout the experience.

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