

# 2021

**CUSTOMER SUCCESS**  
**TOP 100 STRATEGISTS**  
**TOP 25 INFLUENCERS**



**Success**COACHING



client**success**



# INTRODUCTION

The Customer Success industry is something of a contradiction. It is both a small world and a large community. In the years since Customer Success officially began, the community has expanded past its roots in Silicon Valley and onto the world stage.

With that growth comes an explosion of ideas and practices. While social media and the internet have made the world much smaller and connected, the practice of Customer Success and the sharing of ideas is still fractured.

Our aim with these lists is to help you, the Customer Success community, to become more connected and aware of some of the great minds that you might not have otherwise been aware of. The lists are designed to help raise your awareness and highlight the contributions that are being made by some of the Customer Success industry's shining stars and unsung heroes.



# METHODOLOGY

## **Nominees**

Nominees for this year's lists were determined by a 2-week nomination period. All nominations were tabulated and the top 200 people, based on nomination count, were selected for inclusion in the voting list. In cases of a tie, all qualifying nominees were included in the final nomination list resulting in a 200+ nominee count.

## **Top 25 Judging**

Winners for the Top 25 Influencer list were determined by our panel of expert judges during a 2-week judging period. All nominees for the Top 100 list were considered and reviewed by the Judges with winners being selected based on the impact that their thought leadership, mentorship and contributions have made on the Customer Success community.

## **Top 100 Voting**

Winners for the Top 100 Strategists list were determined by the Customer Success community during the 2-week voting period. All votes cast were tabulated and the top 100 strategists were determined based on their total vote count and influence score as determined by the voters who participated in the voting process for the Top 100 in Customer Success.

## **Regional Top 25 to Watch**

With the rapid growth of Customer Success around the world, the number of Customer Success, the number of thought leaders and influencers is growing exponentially. In an effort to recognize those contributors who have had an impact but are perhaps not well enough known by the Customer Success community at large, we are creating four new lists for this year.

These regional watchlists represent our way of honoring the contributions of the thought leaders, in each geographic region, who are making an impact but did not garner enough votes or nominations to be included in the global Strategist or Influencer lists.



# TOP 25 CUSTOMER SUCCESS JUDGE - 2021 -

We received over a thousand nominations from the Customer Success community, and reduced that down to a list of 200+ nominees based on nomination counts.

Then six judges, all recognized for their industry insights, selected the Top 25 Customer Success Influencers of 2021 from the distilled list of nominees.

## MEET THE JUDGES



**Chris Hicken**  
Founder & CEO  
nuffsaid



**Dave Blake**  
Founder & CEO  
ClientSuccess



**Jay Nathan**  
Chief Customer Officer  
Higher Logic



**Kassie Anderson**  
Senior Director, Client Success  
Grubhub



**Manisha Marberry**  
Director, Customer Success  
Sprinklr



**Melinda Gonzalez**  
Vice President, Customer Success  
Pendo.io





**TOP 25**  
**CUSTOMER SUCCESS**  
**INFLUENCER**  
**– 2021 –**

# CUSTOMER SUCCESS TOP 25 INFLUENCERS



**Alex Farmer**

Vice President of Customer Success  
Cognite



**Ashna Patel**

Manager of Customer Success  
& Customer Support  
Ascent Cloud



**Ben Winn**

Manager, Community & Events  
Catalyst Software



**Brian Hartley**

Senior Director, Customer Success  
RFP360



**Christian Jakenfelds**

Field Researcher in Customer Success  
Planhat



**Dave Jackson**

Chief Customer Officer  
DeepCrawl



**Diana De Jesus**

Customer Success Manager  
Catalyst Software



**Ed Powers**

Principal Consultant  
Independent Consultant



**Emilia D'Anzica**

Founder, Customer  
Success Consulting  
GrowthMolecules



# CUSTOMER SUCCESS TOP 25 INFLUENCERS



**Jeff Breunsbach**  
Co-Founder  
Gain Grow Retain



**Jeff Heckler**  
Director of Customer Success Solutions  
MarketSource



**Jeremy Donaldson**  
Team Lead, Customer Success  
NTT Application Security



**Kristen Hayer**  
Founder & CEO  
The Success League



**Kristi Faltorusso**  
VP of Customer Success  
ClientSuccess



**Maranda Dziekonski**  
Chief Customer Officer  
Swiftly



**Matt Myszkowski**  
Vice President, Customer  
Experience, EMEA  
Cision



**Megan Bowen**  
COO & CCO  
Refine Labs



**Nick Mehta**  
CEO  
Gainsight



# CUSTOMER SUCCESS TOP 25 INFLUENCERS



**Nils Vinje**

Founder, CEO, and  
Leadership Coach  
30-Day Leadership



**Or Guz**

Senior Director, Global Customer  
Success and Operations  
PerimeterX



**Peter Armaly**

Senior Director, Customer  
Enablement and Thought Leadership  
Oracle



**Rav Dhaliwal**

Investor and Venture Partner  
Crane Venture Partners



**Rick Adams**

Author, Trainer, Consultant and  
Business Owner  
PracticalCSM.com



**Wayne McCulloch**

Chief Customer Officer  
WalkMe



**Ziv Peled**

Chief Customer Officer  
AppsFlyer





**TOP 100**  
**CUSTOMER SUCCESS**  
**STRATEGIST**  
**— 2021 —**

# CUSTOMER SUCCESS TOP 100 STRATEGISTS

The trait that sets this list apart from others is that it is generated by the community itself. The Top 100 List is the people's choice awards of Customer Success with nominations and winners being selected by you, the Customer Success community.



**Amarachi Ogueji**  
Customer Success Manager  
OneUp



**Anita Toth**  
Chief Churn Crusher  
Anita Toth



**Ankit Aggarwal**  
Customer Success Manager EU  
MoEngage



**Ankur Sethia**  
Head of Customer Success -  
APAC & EMEA  
DataWeave



**Ankush Narang**  
Sr. Customer Success Manager  
Haptik



**Asaff Zamir**  
VP of Customer Success &  
Data Services  
Zencity



**Bhavika Kochhar**  
Customer Success Manager,  
Americas - Europe  
Algonomy



**Boaz Arbel**  
Chief Customer Officer  
Novidea



**Boaz Maor**  
Chief Customer Officer  
talech



**Brandon Cestroni**  
Founder  
CS Insider



**Brian LaFaille**  
Global Lead - SaaS Customer  
Success Program  
Google



**Bruna Bertoli**  
Head of Customer Success  
Sensedia



# CUSTOMER SUCCESS TOP 100 STRATEGISTS



**Caroline Andreola**  
Customer Success Strategy  
Specialist  
Ambev



**Chilik Hochberg**  
Chief Customer Officer  
ezbob



**Chris Singh**  
Senior Vice President  
Blackbaud



**Chris Williams**  
Head of Customer Success UK/EMEA  
Vonage



**Cristina Januária**  
Customer Success  
Coordinator  
Take Blip



**Dana Alvarenga**  
Vice President of Customer  
Experience  
SlapFive: Customer Marketing



**Dana Soza**  
Founder  
Customer Success Career  
Coach



**David Ellin**  
Customer Success Architect  
Winning by Design



**Diego Azevedo**  
Founder e Facilitador  
CS Academy



**Diego Malta**  
Socio Executivo  
Sales Hackers



**Donna Weber**  
President and Customer  
Onboarding Leader  
Springboard Solutions



**Edward Chiu**  
Co-Founder & CEO  
Catalyst Software



# CUSTOMER SUCCESS TOP 100 STRATEGISTS



**Emily Garza**  
AVP, Customer Success  
Fastly



**Erika Villarreal**  
Senior Customer Success Manager  
Condeco



**Estevão Stumpf**  
Diretor de Sucesso do Cliente  
Organica Digital



**Fernando Hansen**  
Diretor de Sucesso do  
Cliente na Metadados  
Metadados



**Filipi Simas**  
Channel Coordinator  
Conta Azul



**Flávio Vouguinha**  
Head of Customer Success  
Take Blip



**Gemma Cipriani-Espineira**  
VP of Customer Success  
Chili Piper



**Guilherme Faria**  
CCO  
Nvoip



**Guilherme Mota**  
Customer Success Leader  
Hotmart



**Gustavo Molina**  
Founder  
Molina de Verdade



**Guy Galon**  
VP Customer Success  
Hysolate



**Himanshu Garg**  
GM - Global Customer Success  
Schneider Electric



# CUSTOMER SUCCESS TOP 100 STRATEGISTS



**Hiram Damim**  
Head of Customer Success  
APIPASS



**Hitesh Chadha**  
Customer Success Manager  
Red Hat



**Howard Tiersky**  
CEO  
FROM, The Digital  
Transformation Agency



**Irit Eizips**  
Chief Customer Officer & CEO  
CSM Practice



**Isabel Ruiz**  
Senior Customer Success  
Manager - Scale  
Pluralsight



**Jan Young**  
Senior Consultant, Customer  
Success  
The Success League



**Jared Orr**  
Mid-Market Customer Success  
Manager  
iDeals



**Jason Noble**  
VP Global Customer Success  
Vinli



**Jéssica Araújo**  
Success Squad Leader  
SenseData



**João Victor Fernandes da Silva**  
Associate Founder & Customer  
Success Specialist  
Nova Gestão



**John Bowman**  
Commercial Customer Success  
and Customer Success Ops  
ClickUp



**John Brunkard**  
Head of Customer Success, Asian  
Growth and Emerging Markets  
Red Hat



# CUSTOMER SUCCESS TOP 100 STRATEGISTS



**Josh Rosenthal**  
Director of SaaS Success  
Aqua Security



**Julia Koch**  
Head de Operações  
Captei



**Karisa Franck**  
Customer Success  
Allya



**Katrina Novakovic**  
Chief of Staff, EMEA Presales &  
Services  
Red Hat



**Kevin Chiu**  
Co-Founder & COO  
Catalyst Software



**Kevin Leonor**  
Customer Success Manager  
Zoom



**Krishna Kant**  
Director of Customer Success  
Almbase



**Laryssa D'Alama**  
Director of Customer Experience  
Involves



**Lecticia Chaves**  
Head of Customer Success  
Gestta



**Leonardo Superti**  
CEO & Founder  
CustomerX



**Lilian Almeida Oliveira**  
Gerente de Customer Success  
Imagem Geosistemas



**Lilian Oliveira Franco**  
Head of Customer Success  
ChatPay



# CUSTOMER SUCCESS TOP 100 STRATEGISTS



**Luciana Teles**  
Head of Customer Success  
and Customer Care  
Axur



**Manoranjan Ingudam**  
Vice President of Customer  
Whatfix



**Marco Carrubba**  
EMEA Director of Cloud  
Customer Success  
VMware



**Marcus Dias**  
Customer Experience Manager  
Atende Simples



**Mariana Belchior**  
Head of Customer Success  
and Support  
Great Place to Work



**Marija Skobe-Pilley**  
Team Lead / CSM  
AppDynamics



**Markus Rentsch**  
CEO  
Remark-able



**Mary Poppen**  
Chief Customer Officer, Glint  
LinkedIn



**Mateus Pestana**  
Co-Founder & CEO  
SenseData



**Matheus Romano**  
Success Squad Leader  
SenseData



**Mauricio Lima**  
Gerente de Sucesso do Cliente  
Paylivre



**Melissa Araujo**  
Analista de Customer  
Success | Pleno  
Axur



# CUSTOMER SUCCESS TOP 100 STRATEGISTS



**Michael Joseph**  
Strategic Enterprise Customer  
Success Manager  
Zoominfo



**Mônica Martinez Gomes**  
Head of Customer Success  
iugu



**Monique Maytê**  
Coordenadora de Customer  
Success  
TOTVS



**Morika Georgieva**  
Customer Success Lead, EMEA  
Permutive



**Nick Maugeri**  
Founder  
Maugeri Advisory



**Oliver Plane**  
Customer Success Executive  
NorthStar.buzz



**Pawan Kumar**  
Manager, Customer Success  
GEP Worldwide



**Puneet Kataria**  
Founder  
CustomerSuccessBox



**Rafael Dantas**  
Superintendente  
Amcham-Brasil



**Ralphette Murphy English**  
Head of Customer Success  
Deepgram



**Raman Bindra**  
Head - Customer Success, Jio  
Haptik



**Raquel Ramos**  
Customer Success Consultant  
/ Head of Customer Success  
Sales Hackers / Porter Group



# CUSTOMER SUCCESS TOP 100 STRATEGISTS



**Remco De Vries**  
VP of Marketing  
inSided



**Roberta Silva**  
Fundadora  
Consultoria de Sucesso



**Rod Cherkas**  
CEO  
HelloCCO



**Ronni Gaun**  
Enterprise Customer Success  
Manager  
Zoom



**Rupal Nishar**  
AVP, Customer Success  
Netomi



**Sabina Pons**  
Principal Consultant  
Growth Molecules



**Sabrina Dummer**  
Head of Customer Experience  
and Marketing  
VerumPartners



**Shai Ritblatt**  
Head of Customer Success  
Crowdvocate



**Shari Srebnick**  
Head of Client Success  
Searchmetrics



**Sharon Zanandrais**  
Customer Success Managers  
Leader Sr.  
Take Blip



**Sheik Ayube**  
Vice President of Business  
Development  
ESG



**Star Hofer**  
Vice President of Customer  
Success  
PartnerStack



# CUSTOMER SUCCESS TOP 100 STRATEGISTS

**PROJECT MANAGEMENT**

- 1-COMMUNICATION
  - Brainstorming
  - Tactics → WORK TEAMS
  - Strategy → ORGANIZATION
  - PLANNING
- 2-DEVELOPMENT
  - Requirements → FINANCE
  - Design
  - Process
- 3-COMPLETION
  - Testing → CUSTOMER
  - Marketing
  - Delivery

ANALYSIS → P

QUALITY

30%

GROWTH

	MON	TUE
8 AM	W.R.	
9 AM		CHAIRMAN MEETING
10 AM		TRAINING
11 AM		
12 PM	TRAINING	
1 PM		
2 PM		
3 PM		

IDEA

EFFI



**Sue Nabeth Moore**  
Co-Founder  
Success Chain



**Sydney Strader**  
Head of Customer Success  
Catalyst Software



**Vandana Rao**  
VP of Customer Growth  
Ushur



**William Stevenson**  
Founder & COO  
Onboard.io





# REGIONAL WATCHLISTS

With the rapid growth of Customer Success around the world, the number of Customer Success, the number of thought leaders and influencers is growing exponentially. In an effort to recognize those contributors who have had an impact but are perhaps not well enough known by the Customer Success community at large, we are creating four new lists for this year.

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# REGIONAL WATCHLISTS

# NORTH AMERICA



Name	Title	Company	LinkedIn
<b>Angie DeLaRosa</b>	Senior Manager, Customer Success	Navex Global	<a href="#">in</a>
<b>Bertil Weil</b>	Customer Success Executive – Strategic Accounts	BetterCloud	<a href="#">in</a>
<b>Bill Cushard</b>	General Manager	ServiceRocket	<a href="#">in</a>
<b>Carlos Quezada</b>	Head of Digital Services Strategy & Customer Success	Aruba, a HPE Company	<a href="#">in</a>
<b>Celia Gouveia</b>	Vice President, Customer Success	Wisq	<a href="#">in</a>
<b>Colby Bock</b>	Director of Delivery	ESG	<a href="#">in</a>
<b>Dutta Satadip</b>	Chief Customer Officer	ActiveCampaign	<a href="#">in</a>
<b>Jim Mercer</b>	Head of Customer Success	Zoom	<a href="#">in</a>
<b>Jon Johnson</b>	Senior Customer Success Manager	Splash	<a href="#">in</a>
<b>Josh Schachter</b>	Chief Executive Officer	UpdateAI	<a href="#">in</a>
<b>Jung Kim</b>	NeuroFlow	Vice President, Client Delivery	<a href="#">in</a>
<b>Kelly Hook</b>	Program Director, On Deck Customer Success	On Deck	<a href="#">in</a>
<b>Laura Lakhwara</b>	Customer Success Executive, Key Accounts	UiPath	<a href="#">in</a>
<b>Lauren Costella</b>	Vice President of Customer Success	GoodTime.io	<a href="#">in</a>
<b>Leslie Greenwood</b>	Vice President Member Success	Pavilion	<a href="#">in</a>
<b>Marley Wagner</b>	Sr. Director of Marketing & Services	ESG	<a href="#">in</a>
<b>Michael Harnum</b>	Chief Executive Officer	ESG	<a href="#">in</a>
<b>Mikael Blaisdell</b>	Executive Director	The Customer Success Association	<a href="#">in</a>
<b>Natalie Fedie</b>	Vice President of Customer Value	HighRadius	<a href="#">in</a>
<b>Omid Razavi</b>	Chief Customer Officer	SupportLogic	<a href="#">in</a>
<b>Queen Joseph</b>	Program Manager, Partner Operations	Google	<a href="#">in</a>
<b>Russell Bourne</b>	Senior Customer Success Consultant	The Success League	<a href="#">in</a>
<b>Seth Dovev</b>	Director of Customer Success	Chili Piper	<a href="#">in</a>
<b>Ty Raia</b>	Senior Enterprise Customer Success Manager	Terminus	<a href="#">in</a>
<b>Yolanda Lau</b>	Chief Experience Officer	Liquid	<a href="#">in</a>

# REGIONAL WATCHLISTS

# LATIN AMERICA



Name	Title	Company	Linkedin
<b>Alessandro Holthausen</b>	Head of Customer Success	SoftExpert	<a href="#">in</a>
<b>Bruno Scott</b>	Co-Founder & COO	Kula	<a href="#">in</a>
<b>Cláudia Paes Bitencourt</b>	Customer Success	Axur	<a href="#">in</a>
<b>Deivison Vieira</b>	Especialista em Crescimento Escalavel	Sales Hackers	<a href="#">in</a>
<b>Eduardo Koch</b>	Chief Customer Officer	Sales Hackers	<a href="#">in</a>
<b>Guilherme Pellegrino</b>	Co-Founder & Chief Customer Officer	SenseData	<a href="#">in</a>
<b>Isabella Barthem</b>	Customer Success & Experience   Coordinator	Reclame Aqui	<a href="#">in</a>
<b>João Luz</b>	Head Of Implementantion Success	CustomerX	<a href="#">in</a>
<b>Johnny Gonçalves</b>	Analista de Sucesso do Cliente	CustomerX	<a href="#">in</a>
<b>Karine Fernandes</b>	Diretora de Customer Success	Atlas Governance	<a href="#">in</a>
<b>Larissa Oliveira</b>	Customer Success Manager	RD Station	<a href="#">in</a>
<b>Leonardo Vergani</b>	Customer Success		<a href="#">in</a>
<b>Lui Von Holleben</b>	Customer Success Specialist	ActiveCampaign	<a href="#">in</a>
<b>Manú Camargo</b>	Head of Customer Success	InfoPrice	<a href="#">in</a>
<b>Mara Freitas</b>	Head of Customer Success	ANYMARKET	<a href="#">in</a>
<b>Mariana Assis</b>	Head of CS	Workplace	<a href="#">in</a>
<b>Mariana Magre</b>	Gerente de Customer Success	Clicksign	<a href="#">in</a>
<b>Pâmela Paz</b>	Líder CSX	Softplan	<a href="#">in</a>
<b>Paulo Henrique Pinto</b>	Head CX   CS	Ambev	<a href="#">in</a>
<b>Priscila Viegas</b>	Diretora de Customer Success	Atlas Governance	<a href="#">in</a>
<b>Rafael Lima</b>	Coordenador de Implantação e Customer Success	OLX Brasil	<a href="#">in</a>
<b>Samuel Aleixo</b>	Customer Success Specialist	FanHub	<a href="#">in</a>
<b>Vinicius Bento</b>	Customer Success   Team Leader   CX   User Onboarding	Rede Vistorias	<a href="#">in</a>
<b>Vitor Freitas</b>	Head of Customer Success LATAM	ZENVIA	<a href="#">in</a>
<b>Walter Zepeda</b>	Co-Founder	Scalefront	<a href="#">in</a>

# REGIONAL WATCHLISTS

# ASIA-PACIFIC



Name	Title	Company	LinkedIn
<b>Aditya Maheshwari</b>	Head of Customer Success	AppsFlyer	<a href="#">in</a>
<b>Akiko Kawamura</b>	Sr. Manager, Customer Success Digital Media	Adobe	<a href="#">in</a>
<b>Anu Dudhat</b>	Head of Customer Success & Product	CustomerSuccessBox	<a href="#">in</a>
<b>Gayathri Aruswami</b>	Director, Customer Success	Kissflow	<a href="#">in</a>
<b>Girish Badrinarayanan</b>	Head - Customer Success	TaskMonk.ai	<a href="#">in</a>
<b>Gollapalli Sridhar</b>	Vice President, Customer Success	Gainsight	<a href="#">in</a>
<b>Hiroko Razavi</b>	Founder and President	Success Lab	<a href="#">in</a>
<b>Jody Alarva</b>	Philippines Success Lead	Workstream	<a href="#">in</a>
<b>Joshua Kho</b>	Senior Customer Success Manager	Red Hat	<a href="#">in</a>
<b>Jyo Shukla</b>	Head of Customer Success, APAC	Acquia	<a href="#">in</a>
<b>Love Mittal</b>	Lead - Customer Success	Freshworks	<a href="#">in</a>
<b>Manish Goyal</b>	Sr. Manager, Customer Success	Haptic	<a href="#">in</a>
<b>Namo Venkatesh</b>	Customer Success Lead	HP	<a href="#">in</a>
<b>Nausheen Khan</b>	Customer Success Manager APAC	Datadog	<a href="#">in</a>
<b>Niki Clarke-Crossman</b>	Director of Customer Success, APAC	Datadog	<a href="#">in</a>
<b>Nitish Ghai</b>	Team - Lead CSMs	MyOperator	<a href="#">in</a>
<b>Paul Henderson</b>	Director	Outcome Leaders	<a href="#">in</a>
<b>Rasika Kelkar</b>	Team Lead - Customer Success	BrowserStack	<a href="#">in</a>
<b>Ravi Ranjan</b>	Senior Key Account Manager (Customer Success Leader)	Varinius Lifemedia	<a href="#">in</a>
<b>Roopa Karemungikar</b>	Vice President, Customer Value	HighRadius	<a href="#">in</a>
<b>Soumik Maji</b>	Senior Customer Success Manager	Ally.io	<a href="#">in</a>
<b>Tom Larter</b>	Chief Customer Officer	WithYouWithMe	<a href="#">in</a>
<b>Varalakshmi Dwaraknath</b>	Head of Customer Success	Habitata	<a href="#">in</a>
<b>Vignesh Sharma Raghunathan</b>	Customer	Hiver	<a href="#">in</a>
<b>Vincent Manlapaz</b>	Thought Leadership	Medallia	<a href="#">in</a>

# REGIONAL WATCHLISTS

# EUROPE, MIDDLE EAST & AFRICA



Name	Title	Company	Linkedin
<b>Adrian Beck</b>	Head of Sales	Cybereason	<a href="#">in</a>
<b>Aileen Duffy</b>	Director of Customer Success	Amplitude	<a href="#">in</a>
<b>Amit Levavi</b>	Manager, Customer Success	Questomer	<a href="#">in</a>
<b>Anika Zubair</b>	Scale Customer Success Manager	inSided	<a href="#">in</a>
<b>Colin Spence</b>	Head of Customer Success	Silverfin	<a href="#">in</a>
<b>David da Costa Mota</b>	Customer Success Manager	OLX Group	<a href="#">in</a>
<b>Diana Rubine</b>	Senior Director Global Customer Success	Future Anthem	<a href="#">in</a>
<b>Elena Cocco</b>	VP of Customer Success	SafetyCulture	<a href="#">in</a>
<b>Elisabeth Courland</b>	Head of Customer Success	Talentsoft	<a href="#">in</a>
<b>Felix Haeser</b>	Director of Customer Success	kyp.ai	<a href="#">in</a>
<b>Gurprem Sagoo</b>	Director of Customer Success - EMEA	Planhat	<a href="#">in</a>
<b>Ildelfonso Moyano</b>	VP Customer Success	Mews	<a href="#">in</a>
<b>Jo Massie</b>	Customer Success Group Manager	Slido	<a href="#">in</a>
<b>Lauren Cumming</b>	Chief Customer Officer	Fixflo	<a href="#">in</a>
<b>Maor Ben Ishay</b>	SVP, Customer Success and Services	LNRD.IO	<a href="#">in</a>
<b>Marcel Lichter</b>	Global Customer Success Manager	Sysdig	<a href="#">in</a>
<b>Marcus Edeback</b>	Vice President, Customer Success & Support	Silverfin	<a href="#">in</a>
<b>Mariano Obludzyner</b>	Global - Director of Customer Success	IncrediBuild	<a href="#">in</a>
<b>Pat Phelan</b>	Sr. Manager, Customer Success	GoCardless	<a href="#">in</a>
<b>Shai Rybak</b>	Vice President of Customer Success	Blue dot	<a href="#">in</a>
<b>Stijn Smet</b>	Scale Customer Success Manager	Silverfin	<a href="#">in</a>
<b>Sue (Kirk) Morris</b>	Sr. Manager, Customer Success	GitHub	<a href="#">in</a>
<b>Tripti Dubey</b>	Co-Founder	Joveo	<a href="#">in</a>
<b>Violaine Yziquel</b>	VP of Customer Success	Slack	<a href="#">in</a>
<b>Yael Haloutz</b>	Head of Customer Success	PayEm	<a href="#">in</a>



**Success**COACHING