

# Aetna Simplified Claims Experience™

## Aetna Critical Illness plan

Filing claims for Supplemental Health benefits couldn't be easier

### Get cash benefits fast

You can get cash benefits when a covered family member experiences a diagnosis of a serious illness.

### It's easy to submit claims on the app or member portal

Here's how it works:

Download the **My Aetna Supplemental** mobile app to your smart device. You can also **scan the QR code** to visit [myaetnasupplemental.com](https://myaetnasupplemental.com).



Register on the site if you haven't already. (You'll need your Member ID or social security number.)

1. Click on "Report New Claim."
2. Follow the steps and answer the questions.
3. Review your claim for accuracy and submit.

### [Get cash benefits for taking care of your health

If your Critical Illness plan includes an annual **\$50** wellness benefit for a covered health screening, follow the same steps to file a claim and reap the cash rewards.]

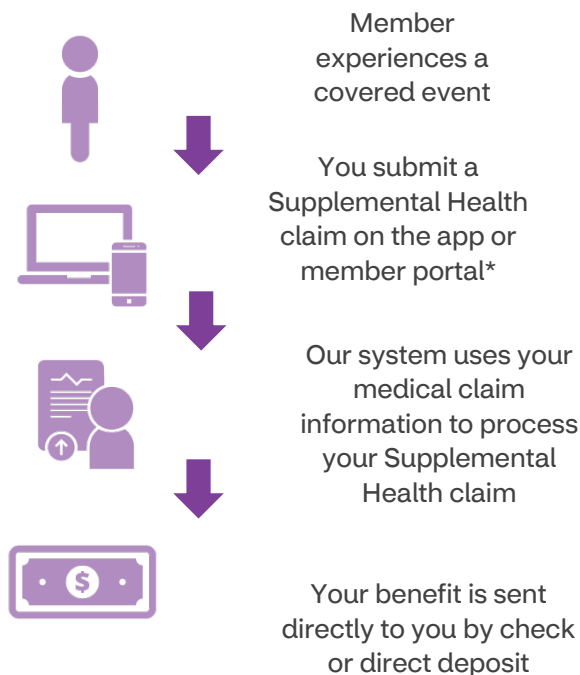
**That's it. Filing a claim is really that simple.**

### Other ways to file claims

You can also print and mail claims forms to Aetna Voluntary Plans, PO Box 14079, Lexington, KY 40512-4079, or Fax to **1-859-455-8650**. Claims forms are available for download from the bottom of the screen when you access the member portal or call Member Services.

### Have questions? Need help?

View your benefits summary on our secure member website, available 24/7. Or call our Customer Service representatives Monday through Friday, 8 a.m. to 6 p.m. at **1-800-607-3366 (TTY: 711)**.



\* You'll need to upload your medical invoice.