

APCIA Offers Tips to Help Motorists

Following an accident, a motorist may feel vulnerable, but it is important to remember that if you need tow truck assistance you have options. This begins with reviewing your insurance coverage and discussing towing and repair options with your company or agent on an annual basis.

APCIA's Towing Checklist



Try to get to a safe place

If possible move the vehicle out of traffic and to a safe location



Have a plan for roadside assistance

Explore options in case your vehicle breaks down or needs a tow, keep the contact information for roadside assistance handy



Don't make your vehicle a target for thieves

If you leave your vehicle, remove or hide personal belongings or items that would be a target for theft such as electronics, purses, or other valuables



Turn on the emergency flashers

If your vehicle breaks down, use your emergency flashers to signal that your vehicle is not moving



Determine the cost of the tow

Find out if the towing charge is a flat rate or by the mile and inquire about misc. fees and charges

Consumers have the right to know:

Scams often occur when a tow truck just shows up at the scene of an accident. Consumers should exercise their rights and options. You can:



- Refuse a tow for any reason
- Choose who will tow your vehicle
- Decide where your vehicle will be towed
- Get an itemized statement of the charges
- Receive a copy of the towing authorization form
- Request to see a valid towing permit and identification