



8 WAYS TO REDUCE VEHICLE DOWNTIME



FROM CAR TO TRUCK AND EVERYTHING IN BETWEEN

 **enterprise**
 **FLEX-E-RENT**

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A UK wide shortage of parts, technicians, and new equipment makes keeping vehicles on the road more challenging than ever before.

To support our customers, Enterprise has invested over £1 million in new diagnostic technology, boosted our in-house workshop capability by 30%, and increased preventative maintenance routines that minimise the cost, frequency, and duration of vehicle downtime.

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JAMES WALKER
GROUP SERVICE, MAINTENANCE AND REPAIR MANAGER

1

MEASURE THE ROOT CAUSES OF DOWNTIME



Accurate measurement is a critical first step to making changes that will have a tangible impact on downtime across the fleet. This needs to go beyond facts and figures and clearly identify the root causes of unscheduled events and the steps which could have been taken to avoid, or at least minimise, the duration and disruption of unplanned vehicle off-road time (VOR).

2

MAKE BETTER USE OF PLANNED EVENTS



Reacting to unscheduled downtime increases the cost and duration of VOR. Using planned events to conduct pre-emptive maintenance routines, such as early oil changes or switching brake pads ahead of schedule, can reduce the risk of hard to manage reactive events such as breakdowns, component failures and accidents.

3

CONDUCT DAILY VEHICLE CHECKS



Daily vehicle checks are crucial to the early identification of potential issues. However, this needs to be more than just a tick box exercise. The fact that even the smallest of issues can cause a real problem when left unreported means there must be an easy to use and fully auditable system to report potential problems without unnecessary disruption or delay.

4

USE RELIABILITY AS A SPECIFICATION



It's easy to fall into the trap of re-ordering the current version of a tried and tested model without taking a fresh look at whether an alternative vehicle or specification would better suit current usage. Including vehicle and component reliability data as a key element in the specification process can make a real difference to real-world availability and utilisation.

5

THINK AND PLAN AHEAD



A combination of events has led to a UK-wide shortage of parts, equipment, and technicians. Although Enterprise has bucked this unwelcome trend, a lower number of new vehicles coming into the market results in aging fleets and an increased demand for technicians and parts. Planning ahead and securing slots at a time that best suits your business helps minimise the risk of unnecessary disruption and delay.

6

TAKE THE TIME TO TRAIN



Even experienced drivers can benefit from regular training in accident avoidance and reminders of how driving styles and different methods of vehicle operation can result in unnecessary wear and tear. Using telematics data to identify higher risk drivers or trends in behaviour will focus the training provided in the right areas, with 'action to consequence' proof helping to influence genuine behavioural change.

7

USE FLEXIBLE HIRE TO REDUCE VEHICLE STRAIN



Many businesses are affected by seasonal variations which can be relatively easy to predict. Whereas a sudden and unexpected increase in activity can mean putting additional strain on vehicles and components which results in increased reactive maintenance events. Using flexible hire to manage fluctuating requirements offers optimum asset utilisation and easier to manage VOR.

8

KEEPING THE LINES OF COMMUNICATION OPEN



Clear and regular dialogue between drivers, fleet managers and Enterprise is the key to ensuring that the right vehicles and services are available when and where they are needed most. Sharing data on KPIs, market trends and future plans on both sides helps to minimise downtime through informed decision making and a close alignment of services and requirements.



HOW CAN WE HELP YOU?

To find out more,
visit: flexerent.co.uk

Enterprise is committed to working closely with customers of all sizes to minimise the impact of unscheduled downtime. If you would like to know more about how our continued investment in vehicle diagnostic technology and increased in-house workshop capacity is making a real difference to fleets like yours, simply contact your Account Manager or visit the website.