

## Flexible Solutions for Automation Opportunities

To be competitive in today's marketplace, companies must focus on growth, utilize their workforce and assets efficiently, and execute their strategy better than the competition. Genzeon believes our Intelligent Automation (IA) offerings strengthen our clients' ability to achieve sustainable growth. Use of IA will increase value by unleashing employee potential, delivering at scale and speed with precision, and reduce costs.

## HEALTHCARE LEADERS BELIEVE IN INTELLIGENT AUTOMATION

99% Agree AI can be trusted for use in Healthcare

Agree AI challenges require a Healthcare focused company to address their needs

 $ho^{\%}$  Have or are planning to implement an Al strategy



### Challenge

Strong leaders strive for operational excellence. This framework produces a constant pressure to focus on growth, control costs, reduce mistakes and execute their strategy better than their competitors.

#### Solution

Partnering with Genzeon to implement IA can alleviate the pressure and pave a path towards operational excellence, while managing change to keep in pace with the digital revolution.

#### **Benefits**

- Automation will Simplify and Modernize Your IT, Finance, HR, and Operations Practices
- **✓** Increased Productivity and Efficiency
- Reduction in Turnaround Time by Implementing
  Nonstop Operations
- ✓ Improve Quality, Process Stability and Consistency
- Repurposing FTEs will Boost Employee Engagement and Retention
- Higher Scalability and Reduced Cycle Time
- Compliance Adherence will Minimize Fines and Penalties



### **Technology**

- Robotic Process Automation (RPA)
- Rules Engines
- Workflow Automation
- Process and Task Mining
- Natural Language Processing
- Machine Learning
- Data Prep and Analysis Tools
- Conversational Al
- Speech Analytics



### Offerings

#### **Genzeon Accelerator Programs**

- Automation COE
- Citizen Development Program
- Process Excellence Accelerator
- Digital Enablement

#### **Genzeon Implementation Services**

- Process Reengineering
- RPA Implementations
- Intelligent Virtual Agents
- Intelligent Document Processing
- Business Process Automation

#### **Genzeon Managed Services**

- Bot as a Service
- Experimentation
- Business Process
- Testing

## Comprehensive Automation Solutions for the Modern Company

# Automation is being recognized as a lever to create operational efficiency, improve time to market, time to value and above all customer experience.

Intelligent Automation complexity is not in the technology, but rather in understanding the processes and customer needs. This is where Genzeon shines. Our team of experts will help you find ways to automate, simplify and modernize your IT, Finance, Operations and Human Resources department needs. Genzeon invests in process-mining consulting to identify Intelligent Automation potential. Capacity creation and cost reduction are the common drivers for automation; however, it is important to take a holistic look for both quantitative and qualitative improvements. Genzeon has the domain knowledge to transform your processes, ensuring you appreciate and recognize all the benefits of our partnership.

Automation has risen to the forefront of discussion amongst the business arenas. A partnership with Genzeon will demystify business process automation and break it down using a simple framework.

#### At the fundamental level, every business process has three steps:







As analytics capability matures, process mining tools can be leveraged to find operational inefficiencies and drive continuous improvements. Machine Learning algorithms can be leveraged to predict outcomes.

Genzeon can build and implement a solution to automate, simplify and modernize the way your company operates. Services that differentiate Genzeon from our competitors are the initial process-mining consulting, along with post-deployment ongoing support. Genzeon believes in the power of providing automation solutions that create value well into the future.



#### **Contact Us**

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#### **About Genzeon Corporation**

A leading provider of cloud and managed services, intelligent automation, and compliance technology solutions for healthcare and retail clients.