HCA Florida
Woodmont Hospital

Above all else, we are committed to the care and improvement of human life.

Why Call When You Can Text?

For any <u>non-urgent, non-critical communication</u>, you can text the hospitalist assigned to the physician at any given time.

Example: <*next of kin wants to speak with you*>

Mobile Heartbeat Workflow Examples

Sender	Receiver	Purpose	Next step
Provider (e.g. ED physician)	Provider (e.g. Hospitalist)	New consult, admission, or transfer	Provider returns acknowledgement
Provider	Case Manager	Inquire about SNF transfer	Case manager responds with time or additional DC needs
Leader	Unit Staff	Broadcast to announce in-service or other meeting	As needed
Pharmacist	Provider	Medication substitution or clarification, anti-microbial stewardship	Provider to enter order in CPOE (or <u>call</u> pharmacist to give orders)
Pharmacist	Provider	Drug shortage, formulary change, substitutes	Courtesy, as needed
Nurse	Nurse Tech, Nurse, or Charge Nurse	Assistance needed	Immediately reports to room, or confirms availability
Nurse	Resp Therapist	PRN breathing treatment needed	RT confirmation to provide treatment

Source: Mobile Heartbeat Implementation Toolkit retrieved from https://connect.medcity.net/web/informatics/imobile on 2/21/22

*For any question with iMobile, please contact:**

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