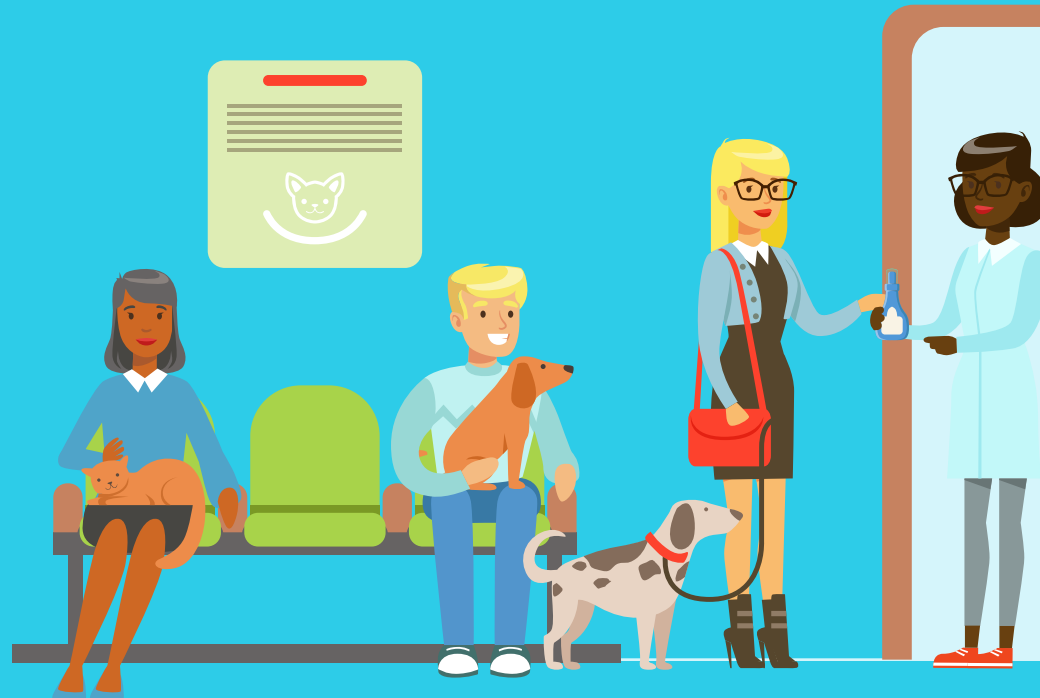


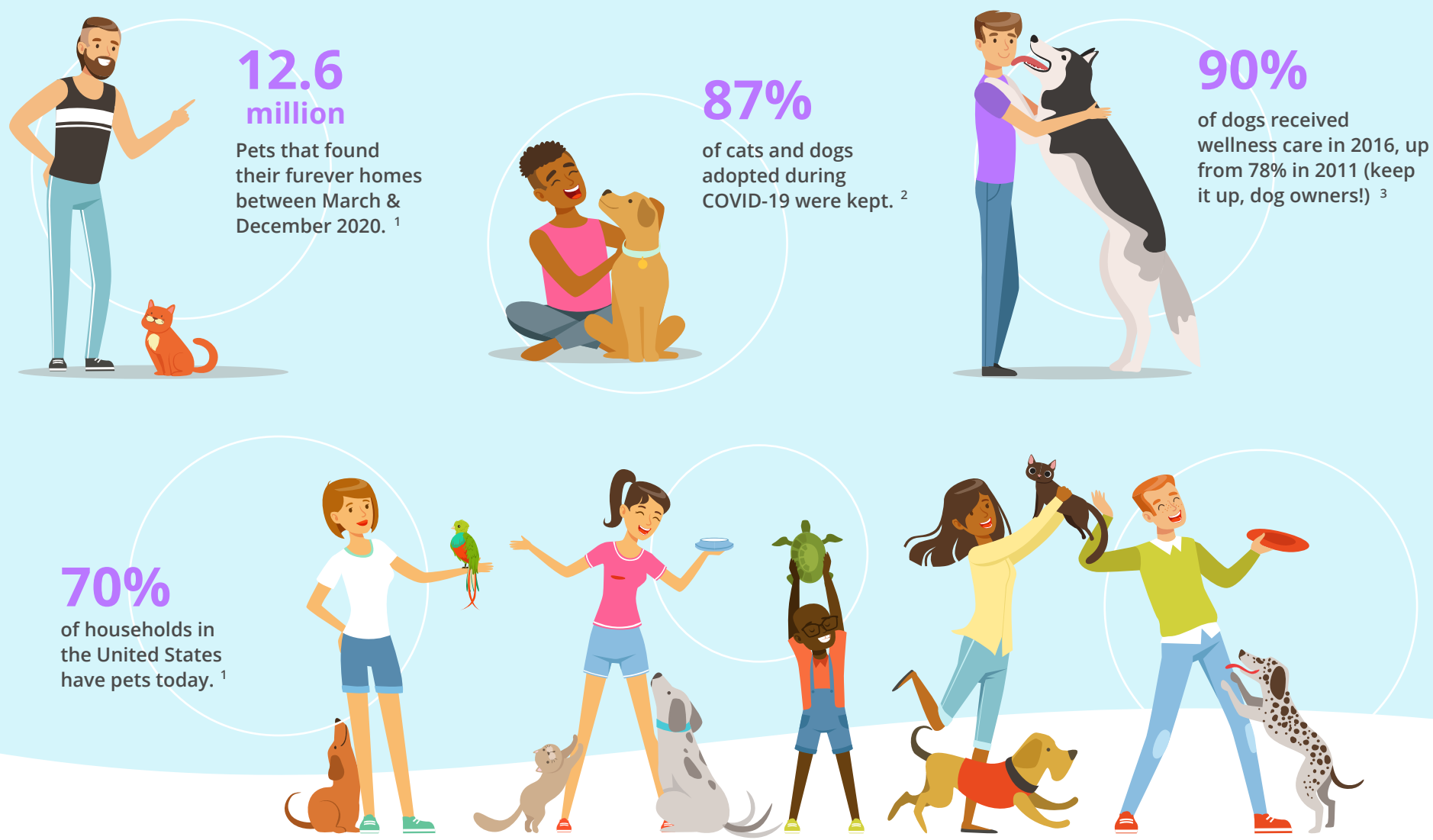
# Wondering Why Your Vet is So Busy? Here's Why.

Wait times for veterinary appointments have been longer since the pandemic began. That can be frustrating for pet owners who are pinched for time, and even more frustrating for our furry friends who need some professional care sooner rather than later. The reason for long wait times? Well, there are a few.



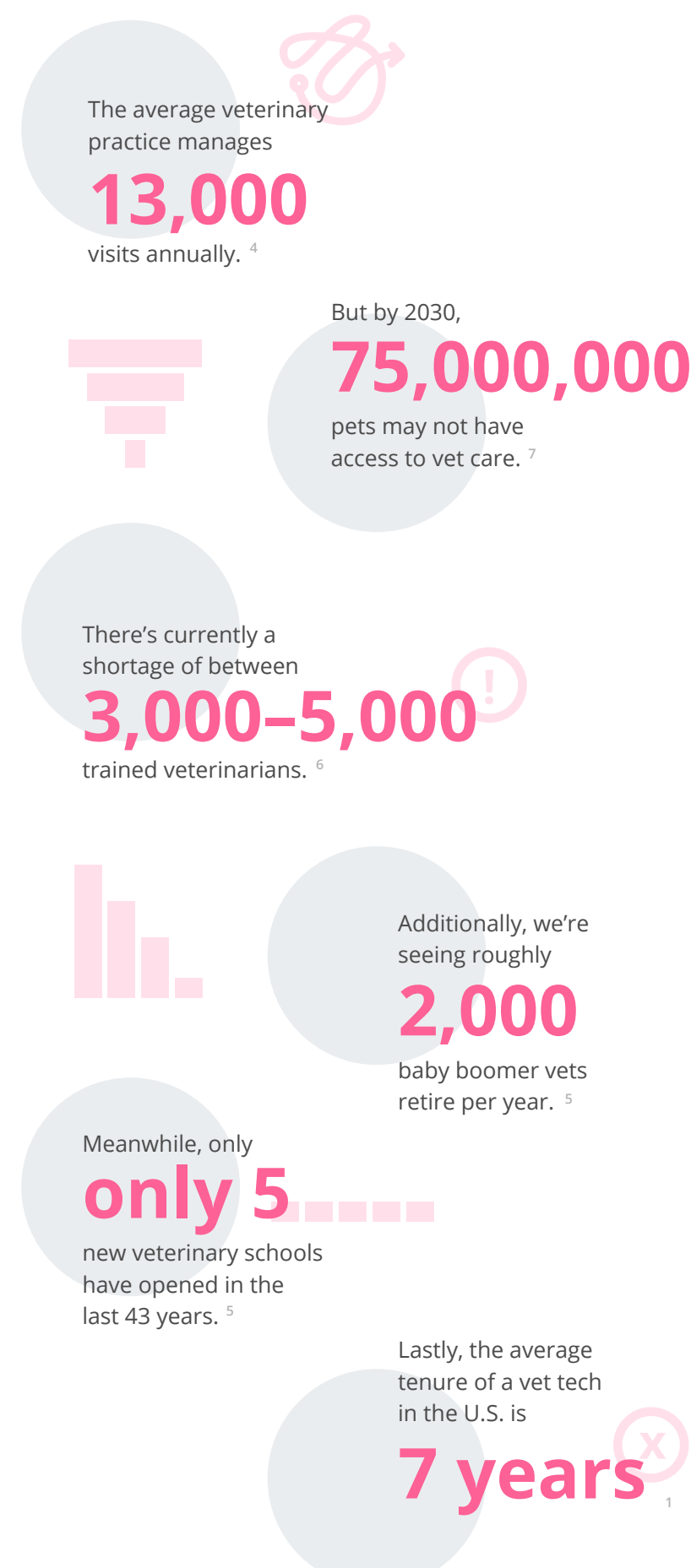
## More Pets = More Vet Visits

The pandemic brought with it a major spike in the number of people looking to bring furry friends into their lives.



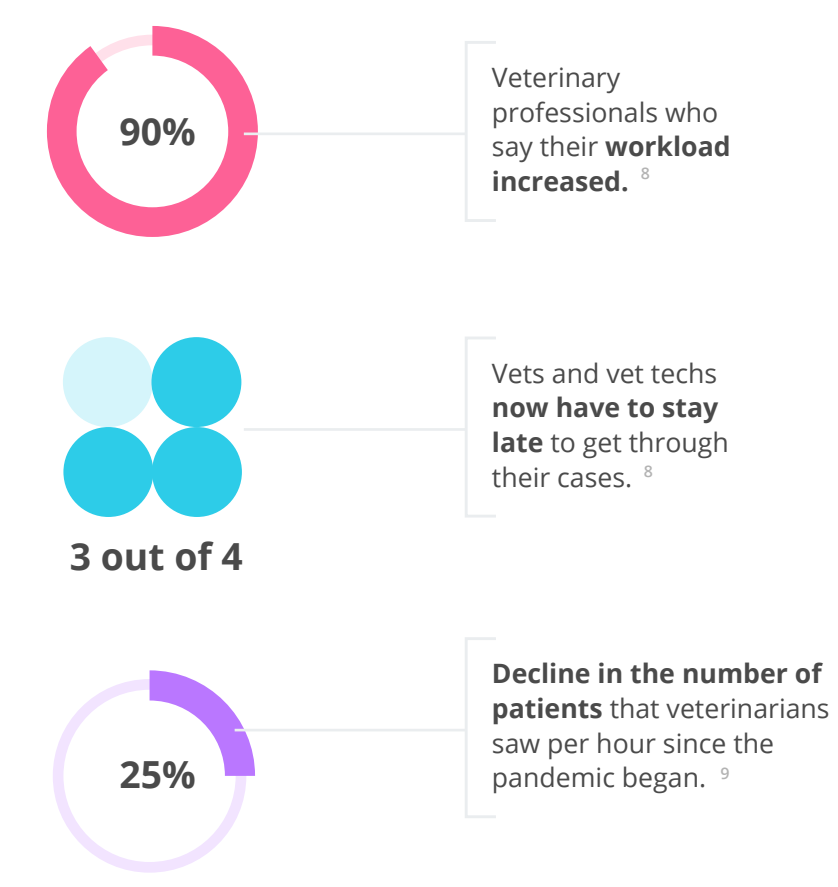
## A Critical Shortage of Vets and Vet Techs

There just aren't enough vets and vet techs to meet demand—and the situation is getting worse.



## Impact of COVID-19 on Vet Clinics

Due to pandemic-related safety considerations, vet appointments take longer and veterinary professionals are having trouble keeping up, while pet parents are seeking more frequent care for their pets. We're all for pets getting the TLC they need, but this requires vet clinics to be better prepared to take on more clients.



### Meanwhile, pet parents stuck at home are...

- Scheduling more vet appointments
- Noticing more pet health issues that might have been overlooked pre-pandemic
- Interacting more with their pets
- Making more calls and times to compensate for limited in-person interactions

## How You Can Help

Here are some simple things you as a pet parent can do to help your veterinary clinic.

- Plan ahead** for check-ups, medication refills, and other regular needs to avoid last-minute panic and frustration and help us meet your pet's needs in a timely manner.
- Handle basic grooming** such as bathing and nail trimming, if you can.
- Focus on pet wellness** with regular exercise and a healthy diet of foods your pets are used to, in order to keep them well and avoid digestive issues and allergic reactions.
- Use the vet practice's mobile app** and help us reduce the time we spend on the phone so we can care for more pets. Schedule appointments, request refills, and even access telehealth for your pet online!
- Be kind** and please be patient with your veterinary clinic as they are working their hardest to care for all of our pets and ensure they are healthy and happy!

Whether you're a pet parent, work at a veterinary practice, or both, PetDesk is here to help improve the lives of pets and those who care for them. Learn how our veterinary client engagement software platform is changing the way veterinarians work for the better.



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