

# Scale Customer Success for Product-Led Growth

Build best-in-class PLG Customer Success teams with Vitaly's suite of powerful features.

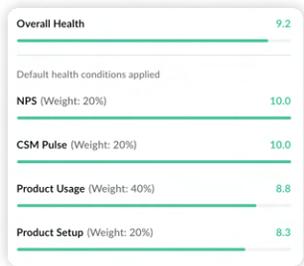
From Vitaly's all-in-one platform, unlock next-level customer insights, automate critical workflows, and simplify the management of projects and tasks.

Transforming Customer Success for PLG leaders, like:

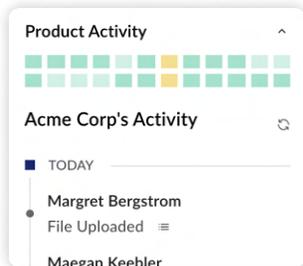


ACCOUNT	LAST SEEN	MRR	CSM
Mendix 0. Pending • High touch	a day ago	\$2,000.00	Bertram Gilfo
Guild Education 0. Pending • High touch	a day ago	\$2,000.00	Nelson Bight
Bitnami 1. Onboarding • High t...	a day ago	\$2,000.00	Dinesh Chugt
Aircall 1. Onboarding • High t...	a day ago	\$2,000.00	Bertram Gilfo
Spiff 3. Maturing • High tou...	a day ago	\$2,000.00	Monica Hall
Digital Ocean 0. Pending			Nelson Bight
Ebay 2. Adopting			Jared Dunn
Monday.com 3. Maturing • High tou...			Jared Dunn
Databricks 2. Adopting • High tou...	a day ago	\$2,000.00	Nelson Bight
Postman 2. Adopting • High tou...	a day ago	\$2,000.00	Monica Hall

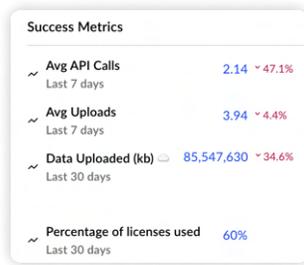
High potential trial 🎉  
Active for 5 months (Since May 27)  
ASSIGNED TO:  
 Jared Dunn  
[✓ MARK AS ADDRESSED](#)



Customize Health Scores By Segment



Track Real-Time Product Usage



Define Customer Success Metrics and Alerts



Identify Trends Across Customer Lifecycles

## Give your Customer Success team superpowers, not headaches.

Today's PLG Customer Success teams need to have a 360° view of the entire customer lifecycle, including product activity and experience.

Vitaly combines data across your tech stack to create a real-time, unified customer view so you can:

- Analyze customer success metrics at scale
- Gain visibility to in-app product behavior
- Identify blockers, trial opportunities, and upsells
- Reduce churn with alerts for accounts at risk
- Build comprehensive reports and dashboards

## Key Benefits

### Immediate Time to Value

Plug-and-play to instantly start driving customer experiences.

### Seamless Data Integrations

Stay informed with real-time data syncing to and from Vitaly.

### Scale With Customers

Optimize workflows and projects to customer stage and status.

### Automate Repetive Tasks

Reduce time and costs spent on the upkeep of accounts.

### Accelerate Growth

Apply best-practices to accounts at scale through Playbooks.

### Customize Experiences

Personalize pending conversations to increase engagement.

**Start your free trial today**

Email [sales@vitaly.io](mailto:sales@vitaly.io) to learn how Vitaly can empower your Customer Success team.

Customers love us 