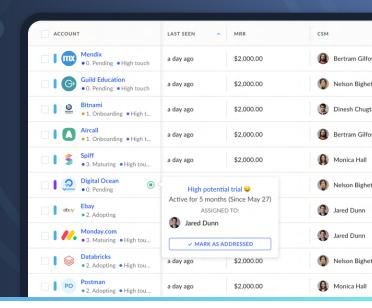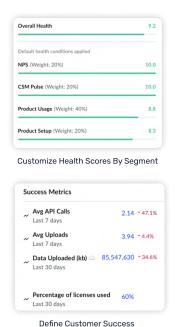# Vitally

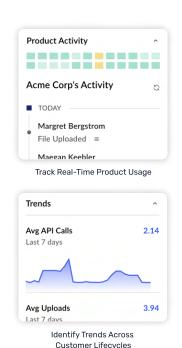# Scale Customer Success for Product-Led Growth

Build best-in-class PLG Customer Success teams with Vitally's suite of powerful features.

From Vitally's all-in-one platform, unlock next-level customer insights, automate critical workflows, and simplify the management of projects and tasks.

Transforming Customer Success for PLG leaders, like:

productboard   zapier   Segment   Calendly   loom

Customize Health Scores By Segment

Track Real-Time Product Usage

Define Customer Success Metrics and Alerts

Identify Trends Across Customer Lifecycles

Give your Customer Success team superpowers, not headaches.

Today's PLG Customer Success teams need to have a 360° view of the entire customer lifecycle, including product activity and experience.

Vitally combines data across your tech stack to create a real-time, unified customer view so you can:

- Analyze customer success metrics at scale
- Gain visibility to in-app product behavior
- Identify blockers, trial opportunities, and upsells
- Reduce churn with alerts for accounts at risk
- Build comprehensive reports and dashboards

Key Benefits

Immediate Time to Value

Plug-and-play to instantly start driving customer experiences.

Scale With Customers

Optimize workflows and projects to customer stage and status.

Accelerate Growth

Apply best-practices to accounts at scale through Playbooks.

Seamless Data Integrations

Stay informed with real-time data syncing to and from Vitally.

Automate Repetive Tasks

Reduce time and costs spent on the upkeep of accounts.

Customize Experiences

Personalize pending conversations to increase engagement.

Start your free trial today
Email sales@vitally.io to learn how Vitally can empower your Customer Success team.

Customers love us